

Dorman Product Alert Bulletin – SS1008

October 16, 2008

Product Category: Steering Shafts
Part Number(s): Dorman 425-151, 425-152, 425-153
Contact Customer: YES
Customer Product Hold: No
Destroy in Field: No
Return Authorization: YES
Return Location: Dorman Products, Inc. Returns Center
3400 E Walnut Street
Colmar, PA 18951
Issue Credit: YES
Apply to Defect Allowance: No

Notes/Comments:

We have a potential quality issue with our Steering Shafts for select GM applications. The potential issue is limited to the above part numbers **ONLY** – all other steering shafts (including the most popular units) are of a different design and are not affected.

Although no accidents or injuries have been reported, if welds on one of the above shafts were to fail, loss of steering could result. We are investigating a report of one failed unit.

To be cautious we would like all inventory to be immediately pulled from the field and returned to the return address shown above.

We have initiated a thorough investigation and audit. Regrettably, replacement inventory will not be immediately available, and shipments of these parts are on hold until the investigation is completed. No in-stock date is available at this time. We will follow up with additional information as the investigation proceeds.

We regret this inconvenience. Dorman remains committed to providing you with quality products and services. Thank you for your continued interest in and support of Dorman Products.