

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report³

On Oct 6th, 2008 Tiffin Motorhomes, Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: October 6th, 2008

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tiffin Motorhomes

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Bob Tiffin, President

Telephone Number: 256-356-8661 Fax No.: 256-356-10863

Name and Title of Person who prepared this report.

Liz Jones
Office Secretary

Signed: [Signature]

RECEIVED
2008 OCTOBER 7 - 11:30 AM
OFFICE OF RECALL
MANAGEMENT DIVISION

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Serial Number of Domestic refrigerator.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. _____

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Allegra	2004	669
Allegra	2005	470
Allegra	2006	518
Allegra	2007	383
Allegra Bay	2004	167
Allegra Bay	2005	155
Allegra Bay	2006	260
Allegra Bay	2007	71
Allegra Bus	2004	89
Allegra Bus	2005	14
Allegra Bus	2006	6
Allegra Bus	2007	86
Phaeton	2004	457
Phaeton	2005	35
Zephyr	2005	29
Zephyr	2006	49
Zephyr	2007	41
Total Number Potentially Affected by the Recall:		<u>3507</u>

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: _____

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Dometic sent a list of serial numbers of units involved in the recall. However, Tiffin did not keep up with which serial number went in which unit. So in order to make sure every possible person is notified, we will contact everyone owning a unit produced during the time period that had bad refrigerators shipped. Part of these people will have Norcold refrigerators rather than Dometic, but we will address that in the letter to them.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The potential safety related defect is associated with the cooling unit at the back of the refrigerator cabinet.

Describe the cause(s) of the defect or noncompliance condition.

A fractional percentage of the potentially affected refrigerators have experienced a fatigue crack in the area of welds between the boiler tube and the heater pockets.

Describe the consequence(s) of the defect or noncompliance condition.

A fatigue crack may release a sufficient amount of pressurized coolant solution into an area where an ignition source is present. Under certain limited conditions, the released coolant could ignite and result in a fire.

Identify any warning which can (a) precede or (b) occur.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Dometic
2320 Industrial Parkway
Elkhart, Indiana 46515

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Mr. Patrick N. McLunnell, Director
Engineering, Product Safety and Standards
Dometic Corp.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Customers must call Dometic to be advised
of their flaw

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Tiffin will be sending out notifications,
However Domestic will keep up with checked and
repaired units

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.