



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2008

MR. DENNIS SUMMERS
VICE PRESIDENT - OPERATIONS
WMK INC. DBA MOBILITYWORKS
1090 W. WILBETH ROAD
AKRON, OH 44314

NVS-215paw
08V-519

SUBJECT: FMVSS 403/ANTI-STOW INTERLOCK/RICON

DEAR MR. SUMMERS:

This letter serves to acknowledge MobilityWorks' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles,." in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MOBILITYWORKS/FORD E250/2005-2006
MOBILITYWORKS/FORD E350/2000, 2004-2006
MOBILITYWORKS/FORD E450/2000, 2005
MOBILITYWORKS/GMC 2500/2005-2006
MOBILITYWORKS/GMC 3500/2005-2006
MOBILITYWORKS/DODGE 2500/2006

NHTSA Campaign Number: 08V-519

Mfg's Report Date: October 3, 2008

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 133

Summary:

MOBILITYWORKS IS RECALLING 133 MY 2005-2006 FORD E250, MY 2000, 2004-2006 E350, MY 2000, 2005 E450, MY 2005-2006 GMC 2500, GMC 3500, AND MY 2006 DODGE 2500 VANS EQUIPPED WITH RICON PLATFORM STYLE WHEELCHAIR LIFTS. THESE LIFTS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 403, "PLATFORM LIFT SYSTEMS FOR MOTOR VEHICLES." THE ANTI-STOW INTERLOCK MAY NOT DETECT THE PRESENCE OF A WHEELCHAIR OR MOBILITY AID USER. THE PRESSURE SENSING SWITCH THAT DETECTS THE PRESENCE OF WEIGHT ON THE PLATFORM WAS NOT ADJUSTED TO THE NECESSARY SENSITIVITY LEVEL. THE LIFT COULD STOW EVEN THOUGH SOMEONE OR SOMETHING IS STILL ON THE LIFT.

Consequence:

A LIFT OCCUPANT CAN BE INJURED SHOULD THE LIFT BEGIN TO STOW UNINTENTIONALLY.

Remedy:

MOBILITYWORKS IS WORKING WITH RICON TO CORRECT THE WHEELCHAIR LIFTS FREE OF CHARGE (PLEASE SEE 07E097). OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR MOBILITYWORKS AT 1-800-769-8267.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-011, conducted by the Office of Defects Investigation.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. The second paragraph should read:

“MobilityWorks has decided that certain model year 2000-2006 (list models) vehicles equipped with Ricon platform style wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 403, “Platform Lift Systems for Motor Vehicles. This decision was based on information provided by the Ricon Corporation.”

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement