



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2008

MR. DENNIS SUMMERS
VICE PRESIDENT - OPERATIONS
WMK INC. DBA MOBILITYWORKS
1090 W. WILBETH ROAD
AKRON, OH 44314

NVS-215paw
08V-518

SUBJECT: THRESHOLD WARNING SYSTEM/FMVSS 404/RICON

DEAR MR. SUMMERS:

This letter serves to acknowledge MobilityWorks's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles,," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MOBILITYWORKS/FORD E150/2007-2008
MOBILITYWORKS/FORD E250/2006-2008
MOBILITYWORKS/FORD E350/2004-2007
MOBILITYWORKS/FORD E450/2006
MOBILITYWORKS/CHEVROLET 1500/2007
MOBILITYWORKS/CHEVROLET 2500/2005-2007
MOBILITYWORKS/DODGE 2500/2006

NHTSA Campaign Number: 08V-518

Mfg's Report Date: October 3, 2008

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 224

Summary:

MOBILITY WORKS IS RECALLING 224 MY 2007-2008 FORD E150, MY 2006-2008 E250, MY 2004-2007 E350, MY 2006 E450, MY 2005-2007 CHEVROLET 2500 (EXPRESS), MY 2007 CHEVROLET 1500 (SAVANA) , AND MY 2006 DODGE 2500 (SPRINTER) VANS EQUIPPED WITH RICON PLATFORM STYLE WHEELCHAIR LIFTS. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 404, "PLATFORM LIFT INSTALLATIONS IN MOTOR VEHICLES." THE THRESHOLD WARNING SYSTEM MAY NOT DETECT THE PRESENCE OF A WHEELCHAIR OR MOBILITY AID USER IN A CERTAIN SPOT WITHIN THE DEFINED THRESHOLD AREA.

Consequence:

THE USER OF THE LIFT COULD BE INJURED SHOULD THE LIFT MOVE UNINTENTIONALLY.

Remedy:

MOBILITYWORKS IS WORKING WITH RICON TO CORRECT THE WHEELCHAIR LIFTS FREE OF CHARGE (PLEASE SEE 07E095). OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR MOBILITYWORKS AT 1-800-769-8267.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-011, conducted by the Office of Defects Investigation.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. The second paragraph should read:

“MobilityWorks has decided that certain model year 2004-2007 (list models) vehicles equipped with Ricon platform style wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 404, “Platform Lift Installations in Motor Vehicles. This decision was based on information provided by the Ricon Corporation.”

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", is positioned above the typed name.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement