

MANUFACTURERS OF *Scamp* TRAVEL TRAILERS

P.O. BOX 2 • BACKUS, MINNESOTA 56435

PHONE (218) 947 4932

TOLL FREE 1 800-346-4962

MINNESOTA ONLY 1 800-432-3749

7/18/2008

Defect Information Report

Eveland's Inc.
PO Box 2
507 State 371
Backus MN 56435

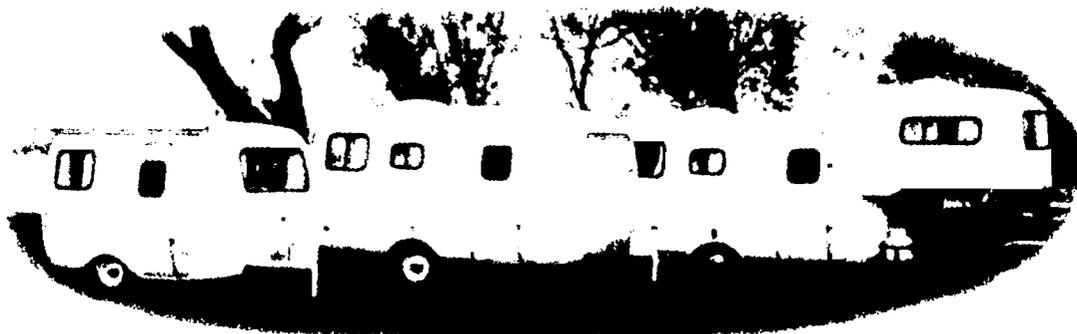
We were informed by Dometic of a recall some time back but had no recollection of having used any of the recalled refrigerators. Upon contacting Dometic after we received your letter, they informed us that we purchased two of the RM 2652R refrigerators in 2004. Our entire facility burned, including our office with all of our records on January 13, 2006 (Friday the 13th). So we have no records which survived the fire of what we purchased or who they were sold to. Prior to the fire we had a record of every trailer we had sold from 1971. So we have two trailers manufactured in 2004 or early 2005 which have these two refrigerators installed, but we have no idea who purchased these trailers, since the records burned. These trailers were sold from our facility in Backus MN.

We have no idea on how to proceed from here.

Sincerely,

A handwritten signature in cursive script that reads "Kent Eveland".

Kent Eveland



ATTACH
QR2375700D- DETAIL OF DOMETIC RECALL REFERS PURCHASED

BY SCAMP/EVELANDS

Phase II
QUERY NAME QR2375700D
LIBRARY NAME BPCSUSERO
FILE LIBRARY MEMBER

FORMAT

BHLL02 DISTBPCSF BHLL02

IPB500HL

RCM CORPBPCSF RCM

IPR100CM

BHHL02 DISTBPCSF BHHL02

IPB500HH

DATE 07/16/08
TIME 14:55:40
refer purchases DETAIL - SCAMP EVELANDS

PHASE II
07/16/08 14:55:40 QR2375700D - DETAIL OF DOMETIC RECALL REFERS PURCHASED BY
SCAMP EVELANDS PAGE 1

Phase II

PARENT P/O	CUST	NAME	QTY	YEAR	MODEL	INVOICE	ORDER
375700 6435	375700	SCAMP/EVELANDS INC	2	2004	RM2652R	459386	419966
RGA 92424			1-		RM2652R	491966	774828
RGA 92424			1-		RM2652R	491966	774828
TOTAL			0				
TOTAL			0				

*** END OF REPORT ***
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Evelands Inc
Hwy 371 N
PO Box 2
Backus MN 56435

facsimile transmittal

To: NHTSA **Fax:** 202-366-7882

From: Eveland's Inc. **Date:** 7/18/08

Re: EQ08-010 Dometic Refrigerator recall **Pages** 3

CC:

Urgent For Review Please Comment Please Reply Please Recycle

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Dear Sir or Madam:

Following is a response to the recall letter sent to Eveland's Inc. manufacturer of Scamp Trailers about the Dometic refrigerator recall.

Kent Eveland (218-947-4932)

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Ansley, Alexander <NHTSA>

From: Kent Eveland [kent@scamptrailers.com]
Sent: Friday, July 25, 2008 2:14 PM
To: Ansley, Alexander <NHTSA>
Subject: Dometic recall

Alex,

Dometic doesn't have information on the serial numbers we purchased or who may have returned the warranty cards to them. We have located seven possibilities from old records that we will contact by mail. If we don't find anything out from them we will notify our web sites and file a defect information report with things as they stand.

If you have any further instructions you can e-mail to this address. I will be gone for two weeks but should be able to completely finish this up when I return as we should have received possible responses by then.

Kent Eveland

Ansley, Alexander <NHTSA>

From: Kent Eveland [kent@scamptrailers.com]

Sent: Tuesday, July 22, 2008 5:02 PM

To: Ansley, Alexander <NHTSA>

Alex,

We have e-mailed Dometic to see if they have information on the two refrigerators we need to recall. We also are looking through any old information we may be able to find in the sales office. If this gets us in contact with the two defective refrigerators that will be good. If we are unsuccessful this way we will post it on our web site and with the SOI (Scamp Owners International) and see if we can run them down that way.

Thanks for your help.

Kent Eveland

Ansley, Alexander <NHTSA>

From: Ansley, Alexander <NHTSA>
Sent: Thursday, September 11, 2008 2:51 PM
To: 'Kent Eveland'
Subject: Dometic email chain
Attachments: RE: Dometic recall; Dometic recall; Untitled; Part573_Veh.doc

Kent,

Attached are the emails I have from our earlier correspondence. If you are not able to track down or trace back those 2 refrigerators, it would be wise to submit one of the attached reports. The information that is important is needed on the first 3 pages. For any sections asking you to describe the defect, you can fill-in " See Dometic Recall 08E-032" as we already have the information for the defect.

You would also need to explain why a website posting is the only possible method of customer contact.

Please let me know if you have any questions while filling this out.

Thanks,

Alex Ansley

US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-437
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882