

From: Debbie Adams [debbiea@lancecamper.com]
Sent: Monday, July 28, 2008 12:41 PM
To: Ansley, Alexander <NHTSA>
Cc: Jan Kurahara; 'Paul Harris'; Jim Allen
Subject: RE: Recall Campaign No. 08E-032
Good Morning Mr. Ansley:

I'm just following up on my email below. After a further search there was nothing found that I can report. The unit is untraceable in our inventory and I do not show that the unit was retail sold. After several attempts, I have never received a call back from the customer that we gave the "estimate" to.

If you have any questions or concerns, please don't hesitate to let me know.

Thank you.

Debbie Adams

From: Debbie Adams [mailto:debbiea@lancecamper.com]
Sent: Monday, July 21, 2008 12:47 PM
To: 'alexander.ansley@dot.gov'
Cc: Jan Kurahara (jank@lancecamper.com); 'Paul Harris'
Subject: RE: Recall Campaign No. 08E-032

Hello Mr. Ansley:

We have researched this unit, unfortunately we cannot definitively confirm where it is. It does not appear that it was retail sold but we're unable to confirm that it's still in our inventory. Our records show that at some point the unit was listed in an "ESTIMATE" to be used as a replacement unit for a customer needing repairs. However, also according to our records no purchase was later made by that customer, no invoice for payment was ever issued, and we have no record of the work ever being completed. Only that we gave the customer an estimate.

I called to verify that the customer did **not** receive it. I have left two messages explaining the recall situation and asking them to call me back. They never returned my call.

If you should have any questions, please let me know.

Thanks,

Debbie Adams

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Friday, July 11, 2008 5:44 AM

To: debbiea@lancecamper.com
Subject: Recall Campaign No. 08E-032

Ms. Adams,

Can you please research this unit to see if it was retailed? If so, a Defect Information Report (much like Lance Camper Mfg's '07 Report) can be sent to this email address.

Thank you,

Alex Ansley

US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-437
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-1767

From: brad.sargent@dometicus.com [mailto:brad.sargent@dometicus.com]
Sent: Thursday, July 10, 2008 3:27 PM
To: Debbie Adams; Schuler, Kelly <NHTSA>
Cc: 'Jan Kurahara'; 'Jim Allen'; Paul Harris
Subject: Re: Recall Campaign No. 08E-032

Dear Ms. Adams,

Thank you for including me on your correspondence to NHTSA. In the file below you will find Lance's purchase history for the refrigerators in Recall Campaign No. 08E-032.

Regards,

Brad Sargent

Vice President, Marketing
Dometic LLC
Phone: 574-294-2511
Fax: 574-293-9686
e-mail brad.sargent@dometicus.com
<http://www.dometicus.com>

"Debbie Adams" <debbiea@lancecamper.com>

07/08/2008 05:18 PM

To <kellyschuler@dot.gov>

cc <brad.sargent@dometicus.com>, "Jan Kurahara" <jank@lancecamper.com>, "Jim Allen" <jima@lancecamper.com>, "Paul Harris"

<paulh@lancecamper.com>

Subject Recall Campaign No. 08E-032

Hello Ms. Schuler:

We are in receipt of the recall information notice regarding Campaign No.: 08E-032, we have checked our records which show that we discontinued purchasing the refrigerators as of August 2002, which is prior to this Dometic recall production run of June 1, 2003 thru September 30, 2006. As such, I'm not sure if we are still required to file or return anything to you or anyone else, can you let me know?

Thanks for any help you can provide.

Debbie Adams, Corporate and Legal Affairs

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