The Knapheide Manufacturing Company

1848 Westphalia Strasse • P.O. Box 7140 • Quincy, Illinois 62305-7140 • (217) 222-7131 • Fax: (217) 222-5939

AUG. 22 2008
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August 18, 2008

Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
400 7th Street, SW
Washington, DC 20590

Attached is a copy of the final letters that were sent to customers and dealers regarding recall number 08V-344. The letters were sent beginning August 15, 2008.

Sincerely,

Jeff Steil
Director of Product Support

KNAPHEIDE
SINCE 1848

E-Mail: knapheide@knapheide.com

Knapheide Truck Equipment Company Southwest
398 N. I-35 Service Road • Red Oak, Texas 75154
(972) 617-3770 • Toll Free (877) 473-5763 • Fax (972) 617-8581

August 15, 2008

Dear Vehicle Owner: Recall Number 08V-344

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

The Knapheide Manufacturing Company has decided that a defect which relates to motor vehicle safety exists in certain Pro Series truck beds which are equipped with an ICC bumper/ball hitch and built by Knapheide Truck Equipment Company Southwest between October 23, 2006 and July 14, 2008.

The defect in the ICC bumper/hitch involves the horizontal 4 inch channel section (hitch channel) to which the ball hitch attaches. On some truck beds there is insufficient weld attaching the hitch channel to the supporting structure. Knapheide has also become aware that some customers are using the hitch to pull trailers that are beyond the capacity of the hitch channel. The defect could result in the hitch being pulled off the vehicle, increasing the risk of a crash. The ICC bumper/hitch should not be used for towing until the defect has been corrected.

Your vehicle has been identified as potentially having this defect. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter will be provided free of charge.

Two remedies for correcting the hitch defect are available. If you do not need a hitch, the hitch can be removed from the truck bed and replaced with an ICC bumper that does not include a provision for towing. If you need a hitch, a class 4 receiver hitch assembly (10,000 lbs. max. trailer weight, 2000 lbs. max. tongue weight) will be added to the existing hitch assembly and all suspect weld joints will be re-welded.

The repair work is expected to take about 8 hours to complete. However, additional time may be required depending on the repair facilities schedule. Parts for the repair work are scheduled to be available by August 18, 2008. To obtain this repair service, contact:

Russ Boozer

KNAPHEIDE®
SINCE 1848

Knapheide Truck Equipment Company Southwest
Phone number 877-473-5763

If you have sold or traded your vehicle, please call the above phone number and let us know. If you are able to provide contact information for the new owner it would be greatly appreciated.

If you have any problem obtaining the needed repair, please contact The Knapheide Manufacturing Company product support group hotline at 217-592-5233 or call 1-800-288-7131 and ask for product support. A product support representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If you are unable to get this defect repaired without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Thank you for attention to this important matter.

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398 N. I-35 Service Road • Red Oak, Texas 75154
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August 15, 2008

Dear Vehicle Dealer: Recall Number 08V-344

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

The Knapheide Manufacturing Company has decided that a defect which relates to motor vehicle safety exists in certain Pro Series truck beds which are equipped with an ICC bumper/ball hitch and built by Knapheide Truck Equipment Company Southwest between October 23, 2006 and July 14, 2008.

The defect in the ICC bumper/hitch involves the horizontal 4 inch channel section (hitch channel) to which the ball hitch attaches. On some truck beds there is insufficient weld attaching the hitch channel to the supporting structure. Knapheide has also become aware that some customers are using the hitch to pull trailers that are beyond the capacity of the hitch channel. The defect could result in the hitch being pulled off the vehicle, increasing the risk of a crash. The ICC bumper/hitch should not be used for towing until the defect has been corrected.

Our records indicate that your dealership may have one or more vehicles that have been identified as potentially having this defect. Federal law prohibits selling any motor vehicle with a safety related defect until the defect has been remedied. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter will be provided free of charge.

Two remedies for correcting the hitch defect are available. If you do not need a hitch, the hitch can be removed from the truck bed and replaced with an ICC bumper that does not include a provision for towing. If you need a hitch, a class 4 receiver hitch assembly (10,000 lbs. max. trailer weight, 2000 lbs. max. tongue weight) will be added to the existing hitch assembly and all suspect weld joints will be re-welded.

The repair work is expected to take about 8 hours to complete. However, additional time may be required depending on the repair facilities schedule. Parts for the repair work are scheduled to be available by August 18, 2008. To obtain this repair service, contact:

KNAPHEIDE®
SINCE 1848

Russ Boozer
Knapheide Truck Equipment Company Southwest
Phone number 877-473-5763

If you have sold any of these vehicles prior to this notification, please call the above phone number and let us know. If you are able to provide contact information for the new owner it would be greatly appreciated.

If you have any problem obtaining the needed repair, please contact The Knapheide Manufacturing Company product support group hotline at 217-592-5233 or call 1-800-288-7131 and ask for product support. A product support representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about vehicle safety. If you are unable to get this defect repaired without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Thank you for attention to this important matter.

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