



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 29, 2008

MR. R. L. VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE
FORT WAYNE, IN 46806

NVS-215paw
08V-442

SUBJECT: STEERING DRAG LINK/PITMAN ARM CONNECTION

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
WORKHORSE/W18/2006-2008
WORKHORSE/W42/2006-2008

NHTSA Campaign Number: 08V-442

Mfg's Report Date: August 27, 2008

Components: STEERING: GEAR: SHAFT PITMAN

Potential Number of Units Affected: 5,606

Summary:

WORKHORSE IS RECALLING 5,606 MY 2006-2008 W42 COMMERCIAL CHASSIS AND W18 RECREATIONAL VEHICLE CHASSIS. THE CASTLE NUT THAT RETAINS THE STEERING DRAG LINK TO THE PITMAN ARM MAY HAVE BEEN IMPROPERLY TORQUED DURING ASSEMBLY. THE IMPROPER TORQUE MAY HAVE DAMAGED THE CASTLE NUT AND COMPROMISED THE INTEGRITY OF THE CONNECTION.

Consequence:

IF THE DRAG LINK WERE TO SEPARATE FROM THE PITMAN ARM, THE DRIVER WOULD NOT HAVE DIRECTIONAL CONTROL OF THE VEHICLE POSSIBLY CAUSING A CRASH.

Remedy:

DEALERS WILL REPLACE AND PROPERLY TIGHTEN THE CASTLE NUT THAT RETAINS THE STEERING DRAG LINK TO THE PITMAN ARM. THE RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2008. OWNERS MAY CONTACT WORKHORSE AT 1-877-946-7731 OR [HTTP://WWW.NAVISTAR.COM](http://www.navistar.com).

Notes:

WORKHORSE RECALL NO. 20801-C. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement