



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 28, 2008

MS. GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
GENERAL MOTORS CORPORATION
30001 VAN DYKE ROAD - 480-210-011
WARREN, MI 48090-9020

NVS-215dgl
08V-441

SUBJECT: HEATED WIPER WASHER SYSTEM

DEAR MS. KENT:

This letter serves to acknowledge General Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2008
BUICK/LUCERNE/2006-2008
CADILLAC/DTS/2006-2008
CADILLAC/ESCALADE/2007-2008
CADILLAC/ESCALADE ESV/2007-2008
CADILLAC/ESCALADE EXT/2007-2008
CHEVROLET/AVALANCHE/2007-2008
CHEVROLET/SILVERADO/2007-2008
CHEVROLET/SUBURBAN/2007-2008
CHEVROLET/TAHOE/2007-2008
GMC/ACADIA/2007-2008
GMC/SIERRA/2007-2008
GMC/YUKON/2007-2008
GMC/YUKON XL/2007-2008
HUMMER/H2/2006-2008
SATURN/OUTLOOK/2007-2008

NHTSA Campaign Number: 08V-441

Mfg's Report Date: August 6, 2008

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 857,735

Summary:

GM IS RECALLING 857,735 MY 2006-2008 BUICK LUCERNE; CADILLAC DTS; HUMMER H2; MY 2007-2008 CADILLAC ESCALADE, ESCALADE ESV, ESCALADE EXT; CHEVROLET AVALANCHE, SILVERADO, SUBURBAN, TAHOE; GMC ACADIA, SIERRA, YUKON, YUKON XL, SATURN OUTLOOK; AND MY 2008 BUICK ENCLAVE VEHICLES EQUIPPED WITH A HEATED WIPER WASHER FLUID SYSTEM. A SHORT CIRCUIT ON THE PRINTED CIRCUIT BOARD FOR THE WASHER FLUID HEATER MAY OVERHEAT THE CONTROL-CIRCUIT GROUND WIRE.

Consequence:

THIS MAY CAUSE OTHER ELECTRICAL FEATURES TO MALFUNCTION, CREATE AN ODOR, OR CAUSE SMOKE INCREASING THE RISK OF A FIRE.

Remedy:

DEALERS WILL INSTALL A WIRE HARNESS WITH AN IN-LINE FUSE FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT BUICK AT 1-866-608-8080; CADILLAC AT 1-800-982-2339 OR [HTTP://WWW.CADILLAC.COM](http://www.cadillac.com); CHEVROLET AT 1-800-630-2438; SATURN AT 1-800-972-8876 OR [HTTP://WWW.SATURN.COM](http://www.saturn.com), GMC AT 1-866-996-9436; OR HUMMER AT 1-800-732-5493; OR AT MYGMLINK, [HTTP://WWW.GM.COM/RECALL](http://www.gm.com/recall).

Notes:

GM RECALL NO. 08048. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of An Engineering Analysis, EA08-010, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6/

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement