

HINSHAW

& CULBERTSON LLP

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2007 AUG -6 P 2:27

OFFICE OF DEFECTS
INVESTIGATION

July 30, 2007

ATTORNEYS AT LAW

333 South Seventh Street
Suite 2000
Minneapolis, MN 55402-2431

612-333-3434

612-334-8888 (fax)

www.hinshawlaw.com

Mr. George H. Person
Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety
Administration
1200 New Jersey Avenue SE
Washington, D.C. 20590

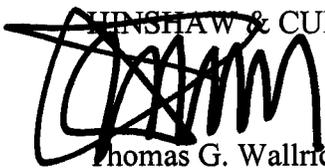
Re: Strategic Import Supply Co.

Dear Mr. Person:

Enclosed are two (2) copies of the Strategic Import Supply's revised, redacted response which our client inadvertently failed to submit to you. Also enclosed are redacted warranty claim forms. Please accept these revised redacted documents in place of our client's previous submissions.

Please contact me if you have any questions.

Very truly yours,

HINSHAW & CULBERTSON LLP


Thomas G. Wallrich

612-334-2594

twallrich@hinshawlaw.com

TGW:ja

cc: Rick Willard (via email: richard.willard@dot.gov)

CONTAINS CONFIDENTIAL COMMERCIAL MATERIAL

Strategic Import Supply Co.
3310 Hazelwood West
Wayzata, MN 55391

7-10-07

Mr. George H. Person, Chief
Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20590

Dear Mr. Person,

Please see the following, Strategic Import Supply's response to the questions 6-10 asked in your letter EQ07-002, dated July 2, 2007:

6. State, with respect to the tires identified in response to Request No. 1 above, by brand name, model, tire size and year of manufacture, the number of each of the following, received by your company, or of which your company is otherwise aware, which relate to, or may relate to tread separation, blowout or belt to belt separation in the similar tires that you imported:

a. Reports involving a crash, injury, or fatality, based on claims against your company and/or HZR involving a death or injury, notices received by your company or HZR alleging or proving that a death or injury was caused by a possible defect in a subject vehicle;

There were none.

b. Property damage claims;

There were none.

c. Warranty adjustment;

#	<u>Customer Claim Number</u>	<u>Credit #</u>	<u>Date Credit issued</u>	<u>Failure Code</u>	<u>Stock #</u>	<u>Tire Size</u>	<u>Line</u>	<u># Tires</u>	<u>Failure Description</u>	<u>% worn</u>	<u>TIN</u>	<u>Brand</u>
1	30607-3	WARC7-10	3/16/07	73	203117	LT235/85R16	CR861	1	Torn inner bead - new	0		
2	316003-5	WARC7-14	3/22/07	73	203117	LT235/85R16	CR861	1	Bead sep	16		
3	113	WARC7-	3/29/07	72	205389	LT31X10.50R15	CR857	1	SW Sep	0		

4	316004-4	WARC7-20	4/12/07	72	203117	LT235/85R16	CR861	1	SW sep	16
5	316002-3	WARC7-21	4/12/07	73	203421	LT245/75R16	CR861	1	Bead sep	12
6	316001-6	WARC7-19	4/12/07	72	203421	LT245/75R16	CR861	1	sw blemish	0
7	316002-5	WARC7-21	4/12/07	72	203447	LT265/75R16	CR861	1	NEW Tread	0
8	02-5	WARC7-25	4/27/07	71	205389	LT31X10.50R15	CR867	1	Sep	38/5
9	02-6	WARC7-25	4/27/07	72	205447	LT265/75R16	CR867	1	SW Sep	38
10	895-2	WARC7-38	5/31/07	72	203117	LT235/85R16	CR861	1	SW Sep	50
11	515-2	WARC7-28	5/31/07	72	203117	LT235/85R16	CR861	1	SW Sep	0
12	515-3	WARC7-28	5/31/07	72	203421	LT245/75R16	CR861	1	SW Sep Tread	15/4
13	N/A-1	WARC7-34	5/31/07	71	205447	LT265/75R16	CR867	1	Sep Tread	61/5
14	N/A-2	WARC7-34	5/31/07	71	205447	LT265/75R16	CR867	1	Sep	67/9
15	001-8	WARC7-52	6/29/07	72	203117	LT235/85R16	CR861	1	SW Sep	30/8

The details of these tires warranted for adjustment is as follows:

#4, #5, #8, #9, #10, #12, #13, #14, #15 will, if required, be reported in the 2nd quarter EWR report due 8-30-07.

Strategic Import Supply's warranty for adjustment tires is based upon the data submission of our customers. Sometimes there are errors in the warranty forms as submitted by the customer. Strategic Import Supply does not correct or alter warranty forms submitted by customers. The above table is based upon customer reports of adjustments for bead, sidewall, and tread separations.

In its EWR filings, Strategic Import Supply did not report certain tires that were improperly identified as bead, sidewall, or tread separations by customers as follows:

#1 has no tread wear and was submitted as a new adjustment for "torn inner bead".

#3 has no tread wear and was submitted as a new adjustment for "sidewall separation". The unit volume of tires imported in this size is less than 15,000 units annually.

#6 has no tread wear and was submitted as a new adjustment for "sidewall blemish".

#7 has no tread wear and was submitted as a new adjustment for "sidewall blemish". The unit volume of tires imported in this size is less than 15,000 units annually.

#11 has no tread wear and was submitted as a new adjustment for "sidewall separation".

Because #1, #3, #6, #7, and #11 were submitted as new tire adjustments, had no tread wear, and were, based upon the customer submission, never used in service, we considered these tires as customer satisfaction adjustments, or tires damaged in shipment.

- d. Complaints, including those from fleet operators;

There were none.

- e. Third party arbitration proceedings where your company is or was a party to the arbitration; and,

There were none.

- f. Lawsuits, both pending and closed, in which your company is or was a defendant or codefendant.

There were none.

7. Produce copies of all documents related to each item within the scope of your response to Request No. 6, including, but not limited to, received complaints and warranty adjustment claims. Describe the search method used by your company in identifying these documents. Organize the documents separately by category (i.e., fatality, property damage claims, warranty adjustment, etc.) and describe the method your company used for organizing the documents.

For each of the tires noted in the answer to question 6c, see attached one category of documents: "warranty adjustments". Please note that per your letter EQ07-002, dated July 2, please find enclosed as requested two unaltered copies and a copy redacted to remove confidential commercial material. Please also see enclosed a copy of our confidentiality request.

Strategic Import Supply organizes its warranty forms in hard copy by month submitted. Company staff manually searched the files to obtain the copies attached.

8. Describe all testing that your company conducted, arranged to have conducted (e.g., by a test laboratory) and/or that your company otherwise relied on in certifying that each of the subject tires were in compliance with the Federal Motor Vehicle Safety Standards. For each test, state the date of the test, describe the tire test including the model, size, and production date, describe the test (e.g., FMVSS No. 119 with the "S" paragraph number) and state the test results. This information request covers a period prior to 2001 if the certification testing occurred before 2001.

During a visit by company employees to HZR March 13-17, 2006, HZR staff shared testing results indicating that LTR production as of that date passed the FMVSS No. 139 requirements.

9. Describe all testing that your company conducted, arranged to have conducted (e.g., by a test laboratory) and/or about which your company otherwise had information on the subject tires, other than certification tests identified in your answer to Number 8 above. For each test, state the date of the test, describe the tire tested including model, size, and production date, describe the test and state the test results. This information request covers a period prior to 2001 if for subject tires designed and tested before 2001.

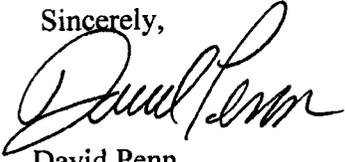
No testing was conducted.

10. Provide copies of all communications with HZR related to durability and performance of the subject tires.

There were no written communications regarding the durability and performance of the subject tires. As noted in the answer to question #8, company employees visited HZR March 13-17, 2006. HZR staff shared testing results indicating that LTR production as of that date passed the FMVSS No. 139 requirements. Strategic Import Supply had no issues of concern regarding the durability and performance of HZR produced LTR tires.

Thank you for your investigation into this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "David Penn". The signature is written in a cursive style with a large, looping initial "D".

David Penn

WARC-9

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3/6/07

CLAIM # 113

CUSTOMER
ADDRESS
CITY
STATE

USER
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY

YES

NO

PLEASE CHECK ONE

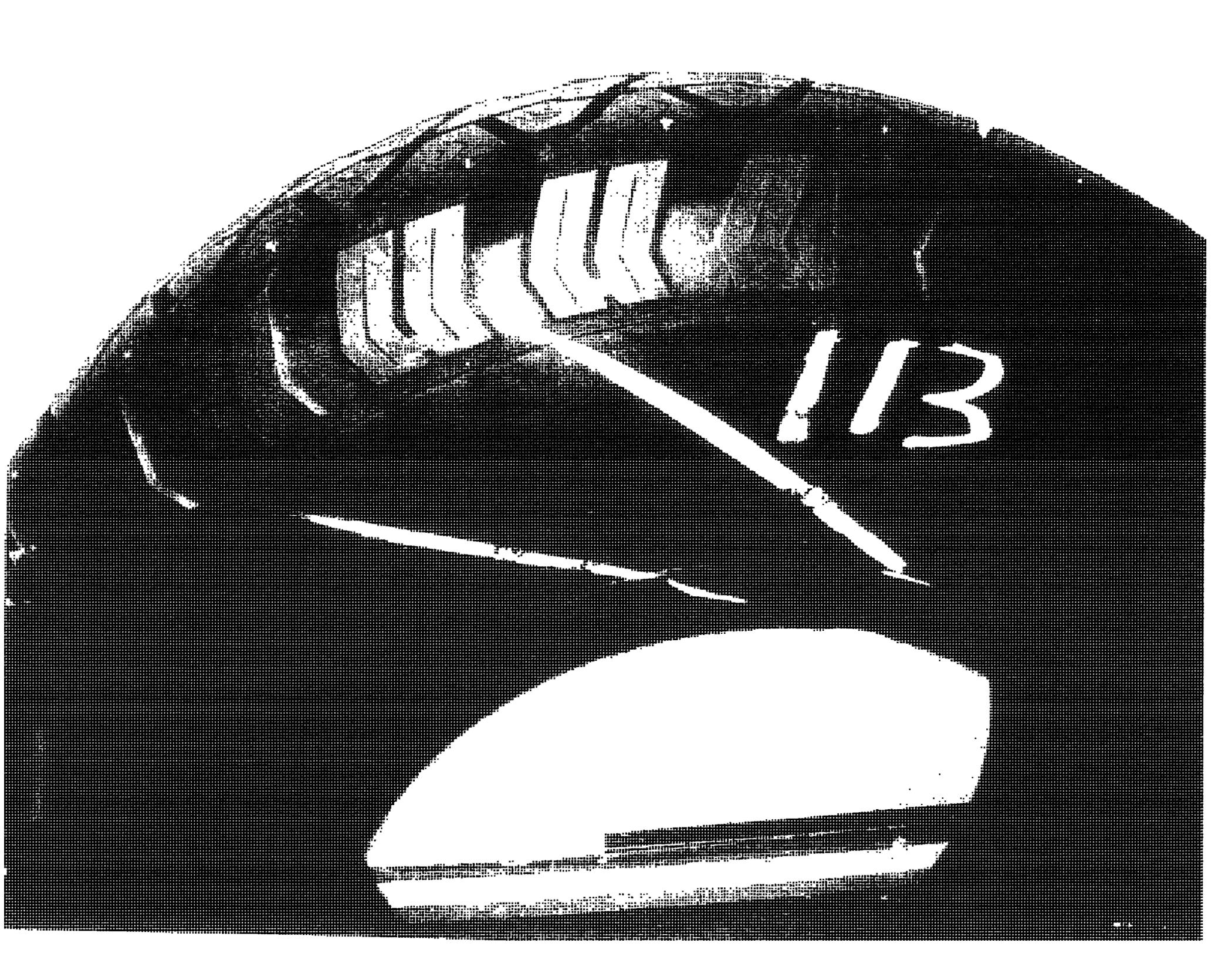
TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		GR357	31X10.50R15 6	294C		1/2	15/32	SS 9:00
2.				205389				
3.								
4.								
5.								
6.								
7.								
8.								

0%
5783

DEFECTS CODE
 CUSTOMER SATISFACTION 10
 RIDE DISTURBANCE 20
 TREAD 71
 SIDEWALL 72
 BEAD 73
 OTHER 98
 FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE
 DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00



113

24

WARC7-10

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3/7/07

CLAIM # 30607

CUSTOMER _____
 ADDRESS _____
 CITY _____
 STATE PA _____

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		A680	195/55 R16					
2.		GR857	LT 235/75 R16 E			72	11	SGW
3.		GR861	LT 235/75 R16 E			20	17	SGW
4.						73	13	SGW
5.								
6.								
7.								
8.								

NH
PIT
EW

31
65.91
57.28

- DEFECTS CODE:
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00



WARC7-14

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316003

CUSTOMER
ADDRESS
CITY Ch
STATE

USER
ADDRESS
CITY
STATE **ZIP**
SIGNATURE

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

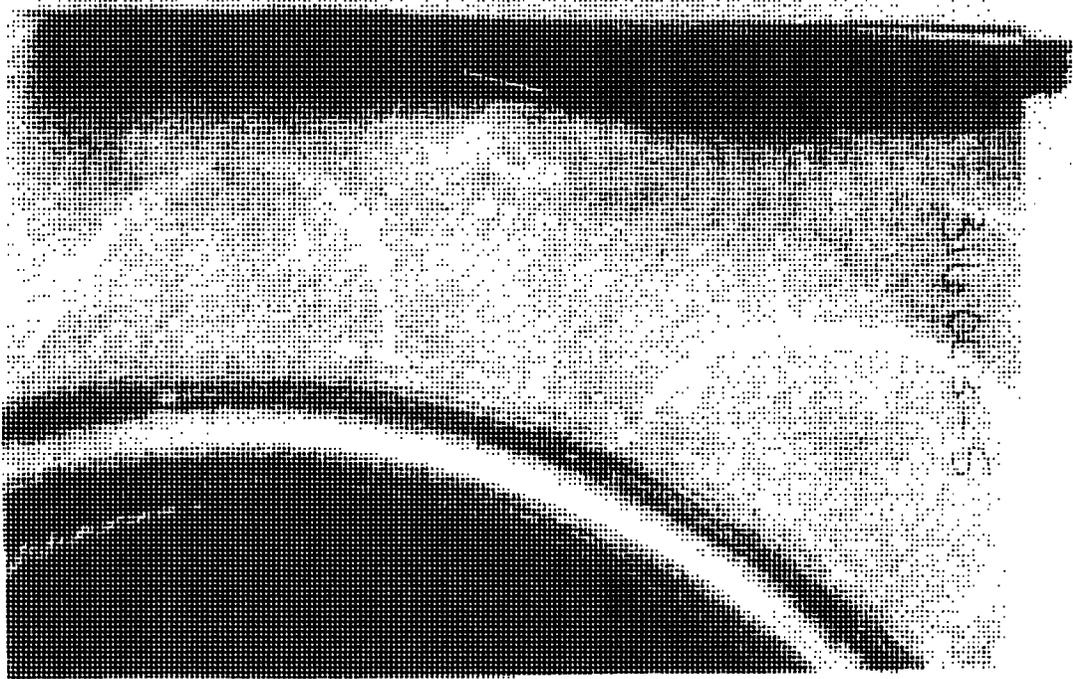
1773 24.55
 52.99
 24.42
 53.41
 31.45
 36.88
 21.07

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		660	195/60 R14 B	121039		72	New	Sidewall
2.		550	175/70 R13	105013		73	8	Bead
3.		861	245/75 R16 E	203421		72	New	OSS 11
4.		550	205/70 R14 B	105043		72	New	SS 12
5.		861	235/85 R16 E	203117		73	13	Bead
6.		600	215/70 R15 B	106175		20	11	Tread
7.		600	225/60 R16 B	106002		20	10	tread
8.		600	175/65 R14 B	106062		72	10	OSS 8

11 over white
 15
 11
 11
 11

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 9:00



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

8510 HAZELWOOD WEST
WAYzata, MN 55391

DATE: 3-16-7

CLAIM # 31600

CUSTOMER
ADDRESS
CITY OK
STATE

USER
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/WR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32"	LOCATION*
1.			265/75R15			11	10	TREAD
2.			265/75R15	310512		20	16	C/S
3.			265/75R15			11	NEW	TREAD
4.			265/75R15			73	12	C/S
5.			265/75R15			11	NEW	TREAD
6.			265/75R15			72	NEW	C/S
7.			265/75R15			20	10	TREAD
8.			265/75R15			73	11	TREAD

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - HIGH CENTERWEAR 20
 - TRAMP 71
 - SEDEWALL 72
 - BLEED 73
 - CORNER 88
 - FIELD HAZARD 88

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IN ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 2:00

WARRANTY



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316004

CUSTOMER
ADDRESS
CITY Ch
STATE

USER
ADDRESS
CITY
STATE **ZIP**
SIGNATURE

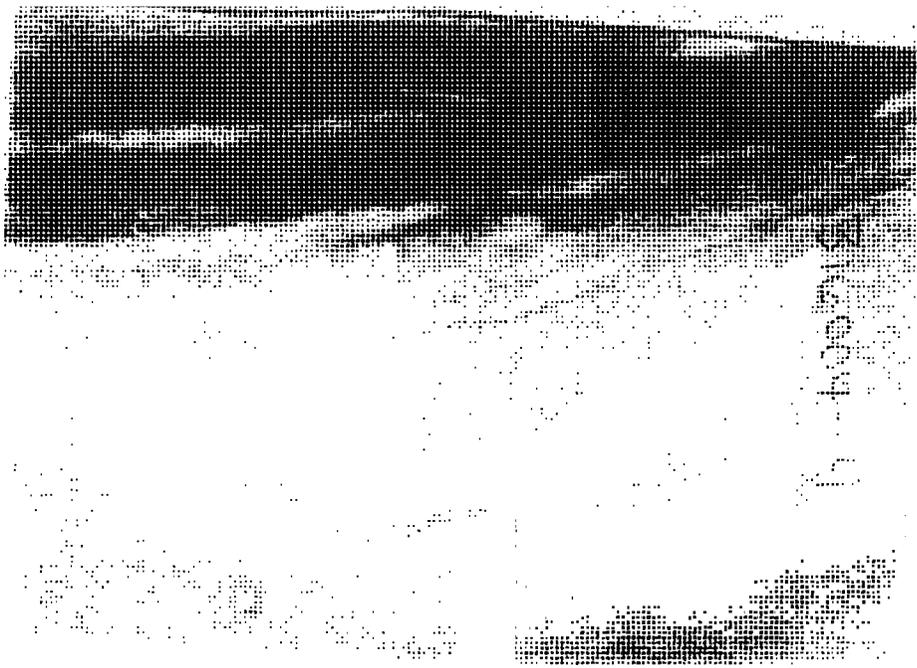
PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

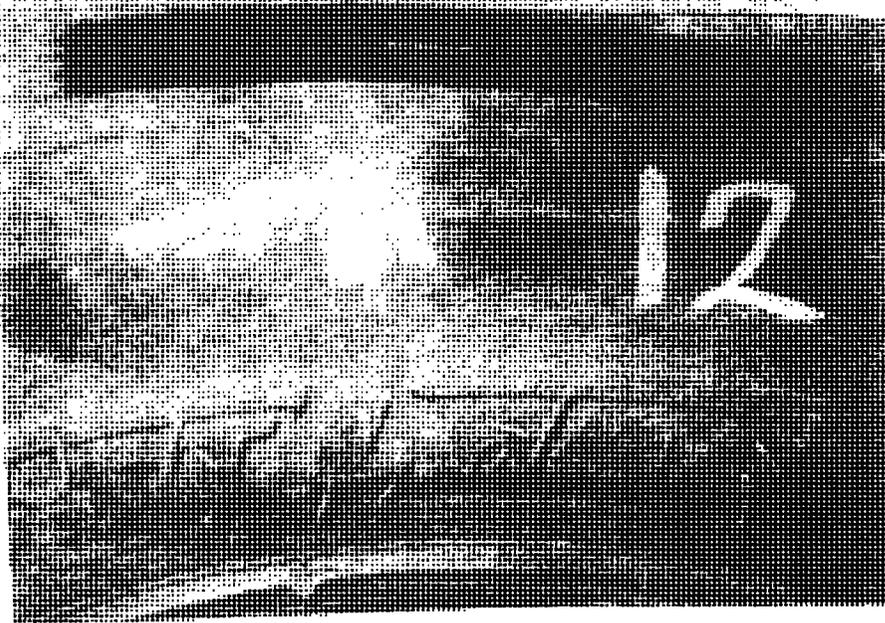
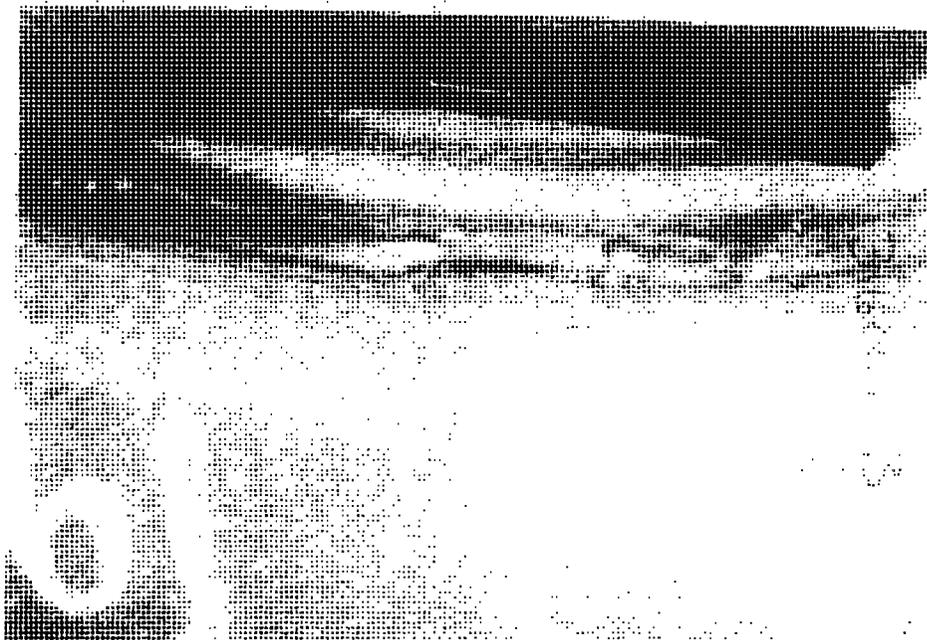
TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		860	245/75 R16 E					
2.		550	195/70 R14 B			71	11	tread -OLD
3.		860	235/85 R16 E			20	9	tread
4.		861	235/85 R16 E			73	10	bead -OLD
5.		860	245/75 R16 E			72	13	tread
6.						72	8	Sidewall -OLD
7.								
8.								

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 9:00





WARC7-25

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 04/19/07

CLAIM # 02

CUSTOMER
ADDRESS _____
CITY Rose _____
STATE IL _____
 812-33 _____

USER _____
ADDRESS _____
CITY _____
STATE _____ **ZIP** _____
SIGNATURE *M. Smith*

PROPERTY DAMAGE OR INJURY
 YES NO PLEASE CHECK ONE

TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		H280 AT	17235/75R15/8	GRH28012				
2.		CR816 AT	17265/75R16/10	203447		20	12/32	
3.		CR816 AT	17265/75R16/10	203447		20	NEW	
4.		CR816 AT	17265/75R16/10	203447		20	NEW	
5.		CR857 MS	31X10.50R15/16	205389		20	NEW	
6.		CR857 MS	2165/75R16/10	205447		71	10/32	15 57.85
7.						72	12/32	18 63.91
8.								

38.5%
38%w

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY TREAD DEPTH ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 9:00



WAR07-28

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 05-15-07

CLAIM # 515

CUSTOMER

ADDRESS _____

CITY _____

STATE GA

USER

ADDRESS _____

CITY _____

STATE _____ ZIP _____

SIGNATURE _____

PROPERTY DAMAGE OR INJURY

YES

NO

PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		H280	LT265/75R16 E	209447				
2.		CR861	LT235/85 14 E	203117		72	12	SGW
3.		CR861	LT235/85 14 E	203117		72	15	SGW
4.		CR861	LT245/75 16 E	203421		72	13	SGW
5.								
6.								
7.								
8.								

DEFECTS CODE:

- CUSTOMER SATISFACTION 10
- RIDE DISTURBANCE 20
- TREAD 71
- SIDEWALL 72
- BEAD 73
- OTHER 98
- FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.

THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.

EXAMPLES OSS 4:00

TREAD 6:00

SS 9:00



515-3

11/10/01



WARC7-34

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 7-13-02

CLAIM #

CUSTOMER
ADDRESS
CITY 606
STATE 74

USER
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY

YES

NO

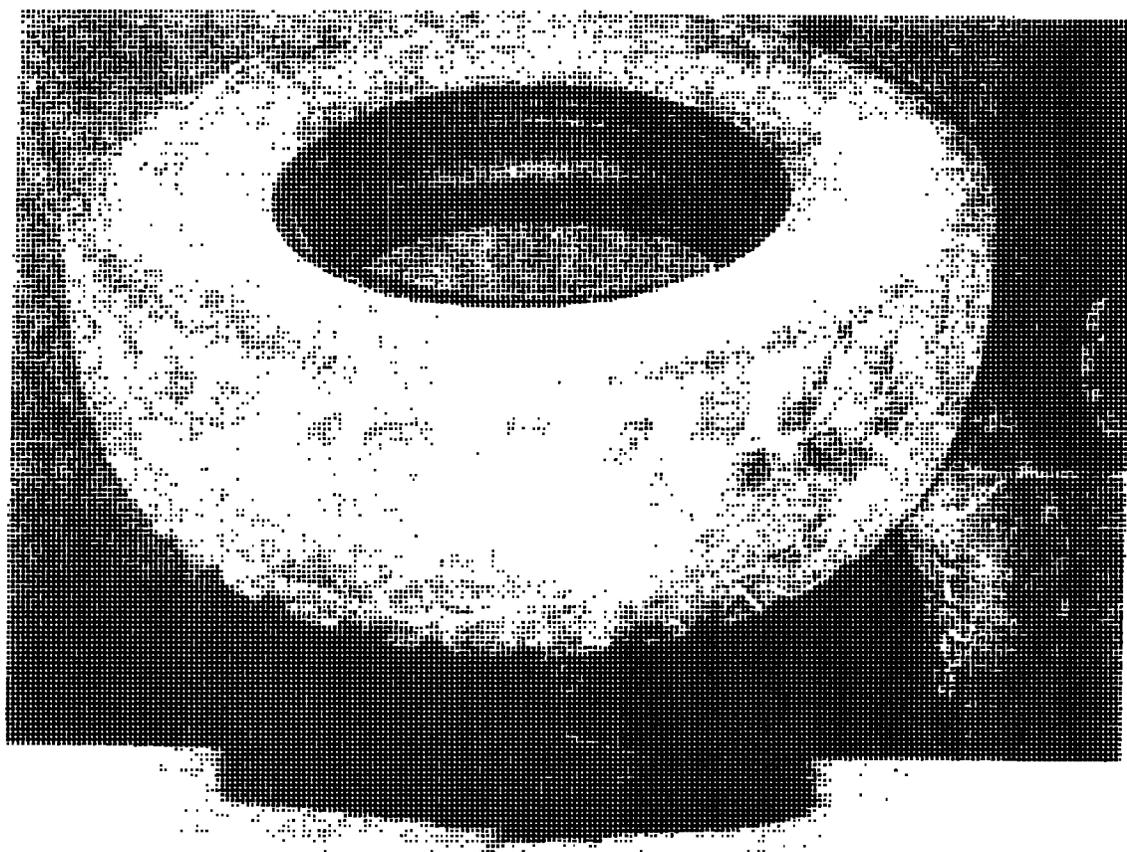
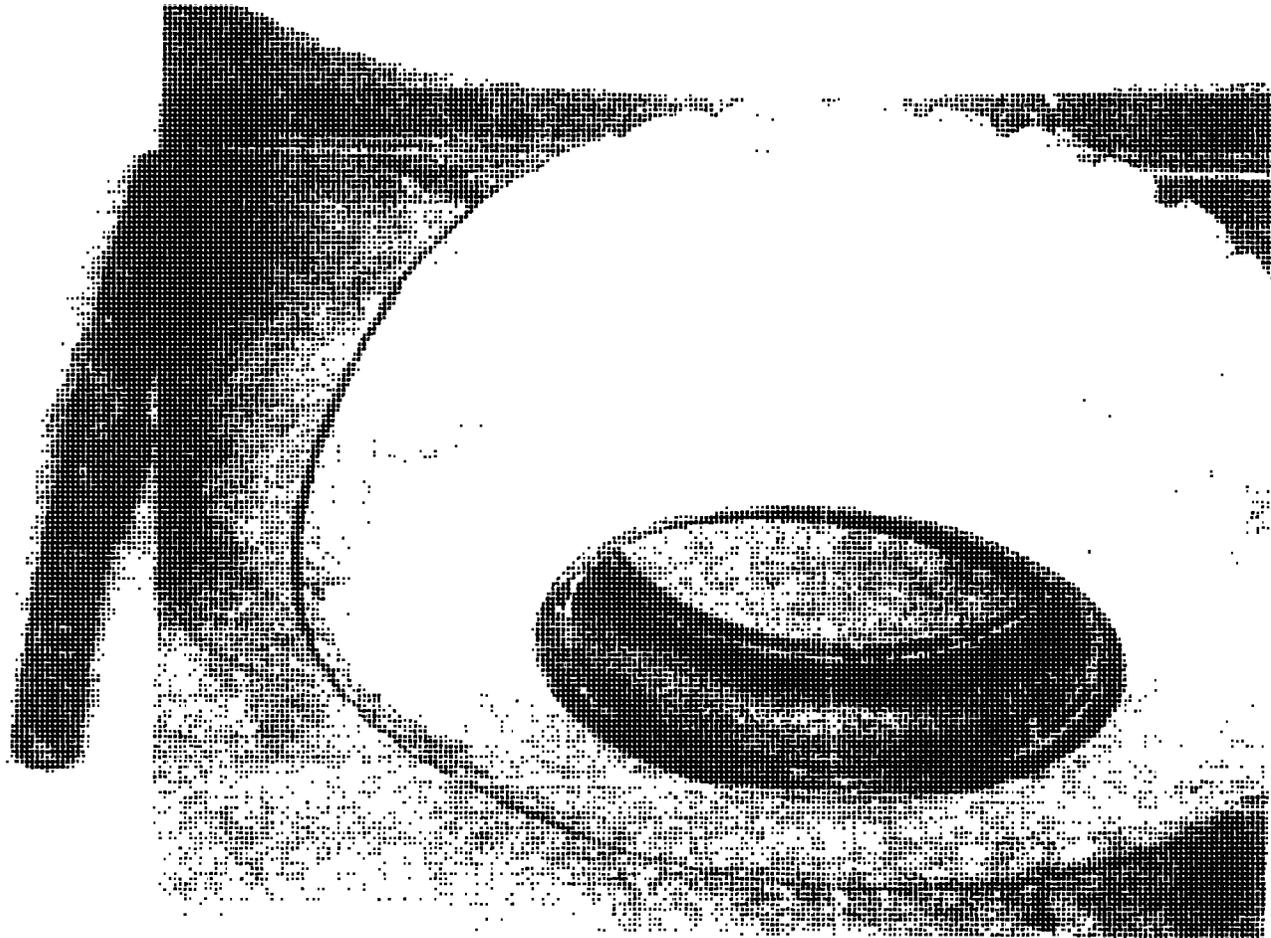
PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		CR 857	265/75R16 147					
2.		CR 857	265/75R16 147			71 sup	8	SS 200
3.		CR 857	265/75R16 147			71 sup	7	SS 1100
4.		CR 857	265/75R16 107			20	17	
5.								
6.								
7.								
8.								

- DEFECTS CODE:
- CUSTOMER SATISFACTION 10
 - RISE DISTURBANCE 20
 - TREAD 71
 - BIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00



WARC7-38

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 4/6/07

CLAIM # 895

CUSTOMER
ADDRESS
CITY
STATE

USER
ADDRESS
CITY
STATE ZIP
SIGNATURE

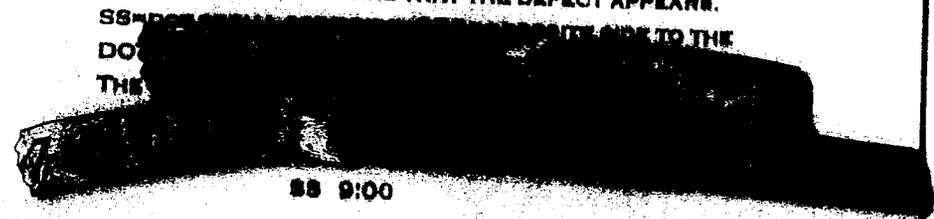
PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.								
2.		CR861	P-14.5M11 E					
3.						72	8	SS 12.0
4.								
5.								
6.								
7.		CR844HD	P-14.5M11 G					
8.						73	10	SS 5.0

- DEFECT
- CUSTOMER SATISFACTION 10
- RIDE DISTURBANCE 20
- TREAD 71
- SIDEWALL 72
- BEAD 73
- OTHER 98
- FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.





WARC7-52

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 6-18-07

CLAIM # 001

DEALER:
ADDRESS
CITY
STATE

121

RETAIL:
ADDRESS
CITY
STATE
ACCOUNT

CONSUMER:	
ADDRESS	
CITY	
STATE	ZIP
SIGNATURE	

PROPERTY DAMAGE OR INJURY YES

NO

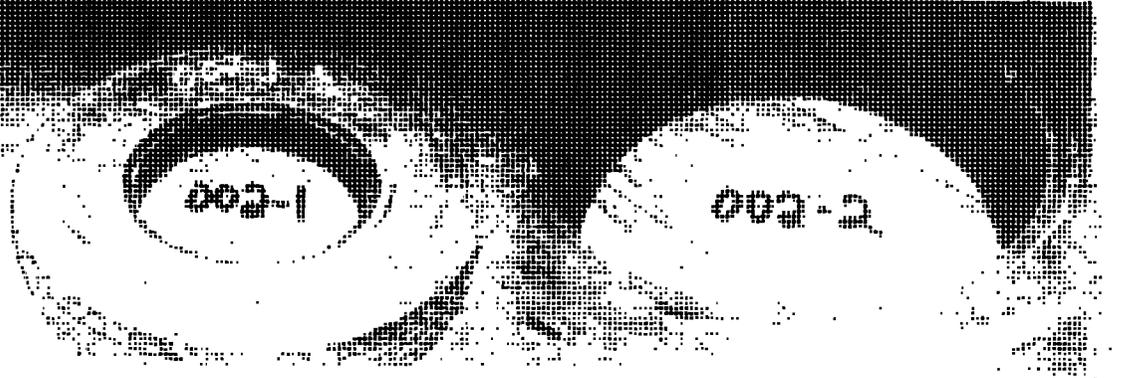
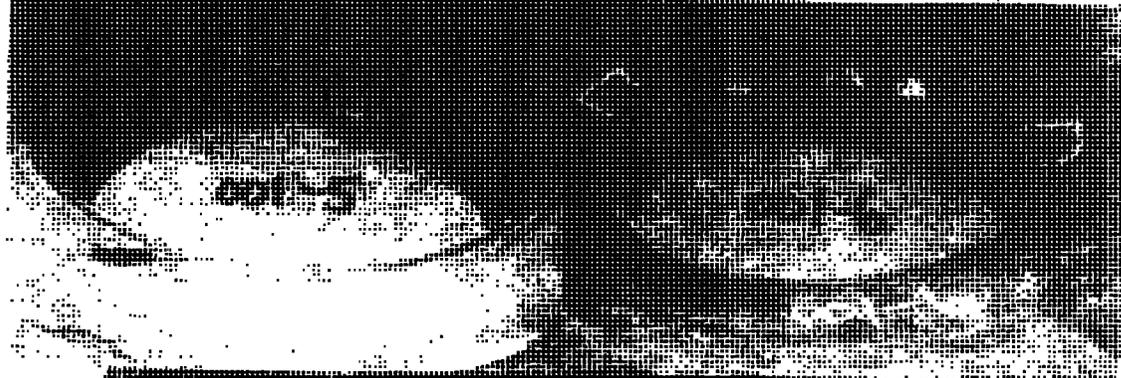
PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 7/32	LOCATION*
66737		H600	P195/65R15	Y106065		20	10/32	
66735		H600	P185/65R14	Y106063		20	11/32	
66738		H550	P205/70R14	Y105043		73	9/32	OSS-5:00, 10:00
66852		Bias R-1	13.6-28/6	358111		foreign material in liner 98	47/32	SS 4:00
66980		Bias R-1	16.9-30/6	358216		cut in tire 98	49/32	OSS 12:00
66980		Bias R-1	16.9-30/6	358216		radial tire pull 98	49/32	OSS 5:00, 11:00 SS 5:00, 11:00
66137		H600	P195/65R15	Y106065		73	8/32	
66068		A/T CR61	LT235/85R16/10	4312M 203417		72	11/32	SS 5:00

- DEFECTS CODE:
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - Field Hazard 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00



WARC7-9

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-6-07

CLAIM # 113

CUSTOMER *Ben & Mike H. TIRE*
ADDRESS *515 W. Mississippi Ave.*
CITY *Wayzata*
STATE *Minnesota* ZIP *55093*

USER _____
ADDRESS _____
CITY _____
STATE _____ ZIP _____
SIGNATURE *William R. King*

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		<i>GR857</i>	<i>31X10-50R15/6</i>	<i>2942</i>		<i>72</i>	<i>15/32</i>	<i>SS 9:00</i>
2.				<i>205384</i>				
3.								
4.								
5.								
6.								
7.								
8.								

09
5783

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00

WARC7-9

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-6-07

CLAIM # 113

CUSTOMER *Mr. & Mrs. L. H. TIRE*
 ADDRESS *413 W. Mississippi Ave.*
 CITY *Winona*
 STATE *Minnesota* ZIP *55003*

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE *Milton R. Tires*

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		<i>GR357</i>	<i>31X10-50R15/6</i>	<i>2942</i>		<i>72</i>	<i>12/32</i>	<i>SS 9:10</i>
2.				<i>205384</i>				
3.								
4.								
5.								
6.								
7.								
8.								

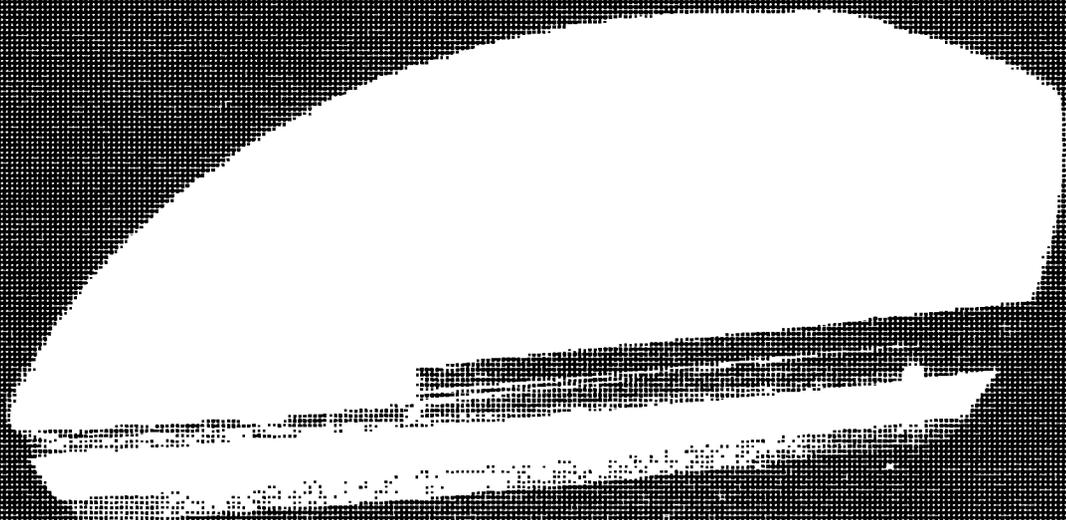
09.
5783

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RISE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00

111111

113



**STRATEGIC IMPORT SUPPLY
WARRANTY CLAIM FORM**

3310 HAZELWOOD WEST
WAYZATA, MN 55391

WARC7-10

DATE: 3/7/07

CLAIM # 30607

CUSTOMER BEN TIRE
 ADDRESS 840 COMMERCIAL
 CITY _____
 STATE SPRINGFIELD IL ZIP 62703

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		H680	195/55R16			72	11	SGW
2.		GR857	LT 265/75R16 E			20	17	SGW
3.		GR861	LT 235/80R16 E			73	13	SGW
4.								
5.								
6.								
7.								
8.								

WH
PT
GW

31
65.91
57.28

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00

30607-1

30607-1

WARC7-14

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316003

CUSTOMER <u>SUPERIOR TIRE</u>	
ADDRESS <u>3804 Main Street UNITS</u>	
CITY <u>Chula Vista</u>	
STATE <u>CA</u>	ZIP <u>91911</u>

USER _____	
ADDRESS _____	
CITY _____	
STATE _____	ZIP _____
SIGNATURE _____	

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

1773
24.55
52.99
24.42
53.41
31.45
36.88
21.07

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
		660	195/60 R14 B	121039		72	New	Sidewall
		550	175/70 R13	105013		73	8	Bead
		861	245/75R16 E	203421		72	New	OSS 11
		550	205/70 R14 B	105043		72	New	SS 12
		861	235/85 R16 E	203117		73	13	Bead
		600	215/70 R15 B	106175		20	11	Tread
		600	225/60 R16 B	106002		20	10	tread
		6017	175/65 R14 B	106062		72	10	OSS 8

11
11
11
11
15
11
11
11

over with

- DEFECT
- CUSTOMER SATISFACTION 10
- RIDE DISTURBANCE 20
- TREAD 71
- SIDEWALL 72
- BEAD 73
- OTHER 98
- FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.

EXAMPLE: OSS 4:00
TREAD 6:00
SS 9:00



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316001

CUSTOMER <u>SUPERIOR TIRE</u>	
ADDRESS <u>3804 MAIN STREET UNITS</u>	
CITY <u>Chula Vista</u>	ZIP <u>91911</u>
STATE <u>CA</u>	

USER _____
ADDRESS _____
CITY _____
STATE _____ ZIP _____
SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		861	265/75R16 E	30344		71	10	TREAD
2.		986 980	275/70R 19.5 F	310523		20	16	O/R 19
3.		600	195/60 R15 B	106101		71	New	Tread 11
4.		861	235/85R16 E	203117		73	12	OSS 11
5.		600	195/60R15 B	106101		71	New	tread 11
6.		861	245/75R16 E	203421		72	New	SS 12 15
7.		600	215/60R16 B	121001		20	10	tread 11
8.		861	235/85R16 E			73	11	Bead

OLD
X
OLD
X
OLD

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00

old not buying from us

WARC7-19



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316004

CUSTOMER <u>SUPERIOR TIRE</u>	
ADDRESS <u>3804 Main Street Unit 5</u>	
CITY <u>Chula Vista</u>	
STATE <u>CA</u>	ZIP <u>91911</u>

USER _____	
ADDRESS _____	
CITY _____	
STATE _____	ZIP _____
SIGNATURE _____	

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		<u>860</u>	<u>245/75 R16 E</u>			<u>71</u>	<u>11</u>	<u>tread</u> -old
2.		<u>SS0</u>	<u>195/70 R14 B</u>			<u>20</u>	<u>9</u>	<u>tread</u>
3.		<u>860</u>	<u>235/85 R16 E</u>			<u>73</u>	<u>10</u>	<u>bead</u> -old
4.		<u>861</u>	<u>235/85 R16 E</u>			<u>72</u>	<u>13</u>	<u>tread</u>
5.		<u>860</u>	<u>245/75 R16 E</u>			<u>72</u>	<u>8</u>	<u>Sidewall</u> -old
6.								
7.								
8.								

DEFECTS CODE:

- CUSTOMER SATISFACTION 10
- RIDE DISTURBANCE 20
- TREAD 71
- SIDEWALL 72
- BEAD 73
- OTHER 98
- FIELD HAZARD 99

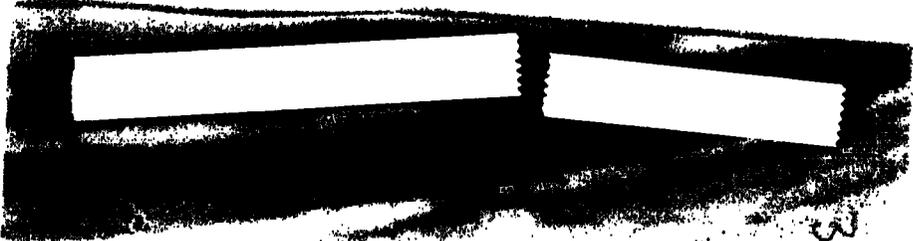
LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA. THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.

EXAMPLES OSS 4:00

TREAD 6:00

SS 9:00



316004 - 41

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

CLAIM # 316002

DATE: 3-16-7

CUSTOMER <u>SUPERIOR TIRE</u>	
ADDRESS <u>3804 Main Street Units</u>	
CITY <u>Chula Vista</u>	ZIP <u>91911</u>
STATE <u>CA</u>	

USER _____	
ADDRESS _____	
CITY _____	
STATE _____	ZIP _____
SIGNATURE _____	

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*	
1.		860	245/75R16 B			71	9	tread	OLD
2.		860	245/75R16 E			71	8	tread	OLD
3.		861	245/75R16 E			73	10	Bead	
4.		550	155/80R13 B			73	New	Bead	
5.		861	265/75R16 E			72	New	OSS 12	
6.		861	245/75R16 E			72	6	tread	OLD
7.		600	225/60R16 B			20	10	tread	
8.		860	245/75R16 E			71	8	tread	OLD

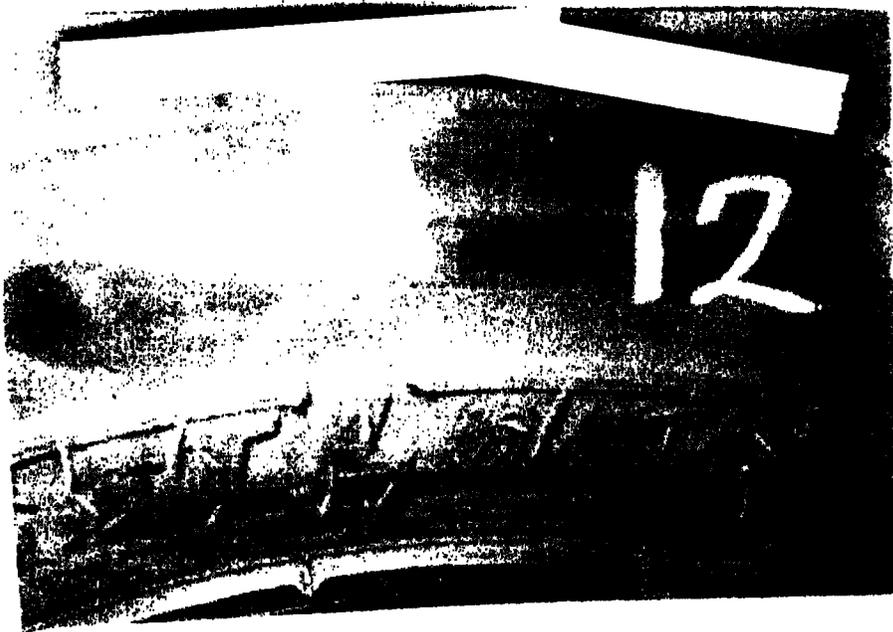
- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

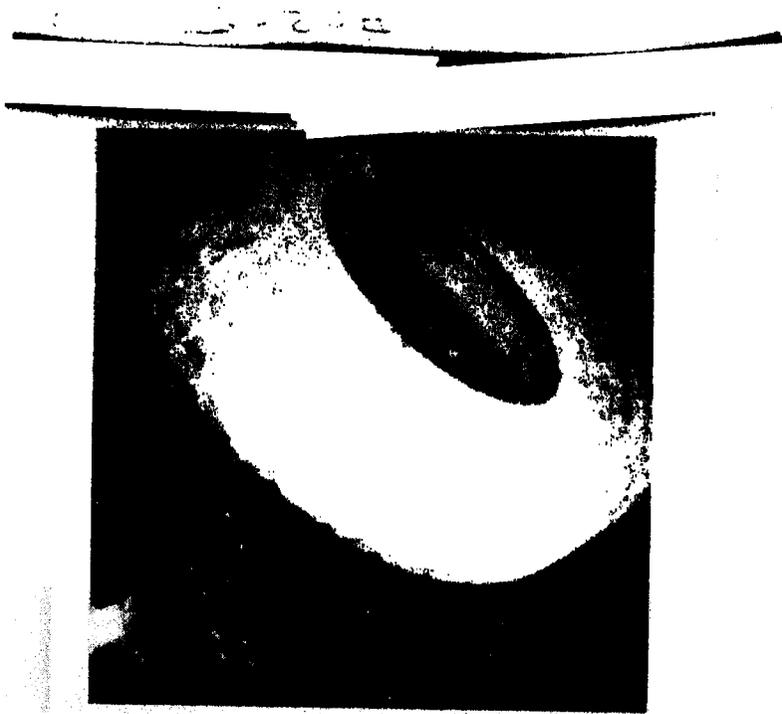
LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA. THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.

EXAMPLES: OSS 4:00
TREAD 6:00
SS 9:00

WARC 7-21





WAR07-28

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 5-15-07

CLAIM # 515

CUSTOMER BEN TIRE
 ADDRESS 840 COMMERCIAL AVE
 CITY _____
 STATE SPRINGFIELD IL ZIP 62703

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY

YES

NO

PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		H280	LT265/75R16 E	209447				
2.		CR861	LT235/75R14 E	203117		72	12	SGW
3.		CR861	LT235/75R14 E	203117		72	15	SGW
4.		CR861	LT245/75R16 E	203421		72	13	SGW
5.								
6.								
7.								
8.								

15
15
15

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00





00-10-2007

WARC7-34

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 4-13-07

CLAIM #

CUSTOMER Shumaker Tire
 ADDRESS RM Box 14460
 CITY Golden
 STATE 740 ZIP 65698

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

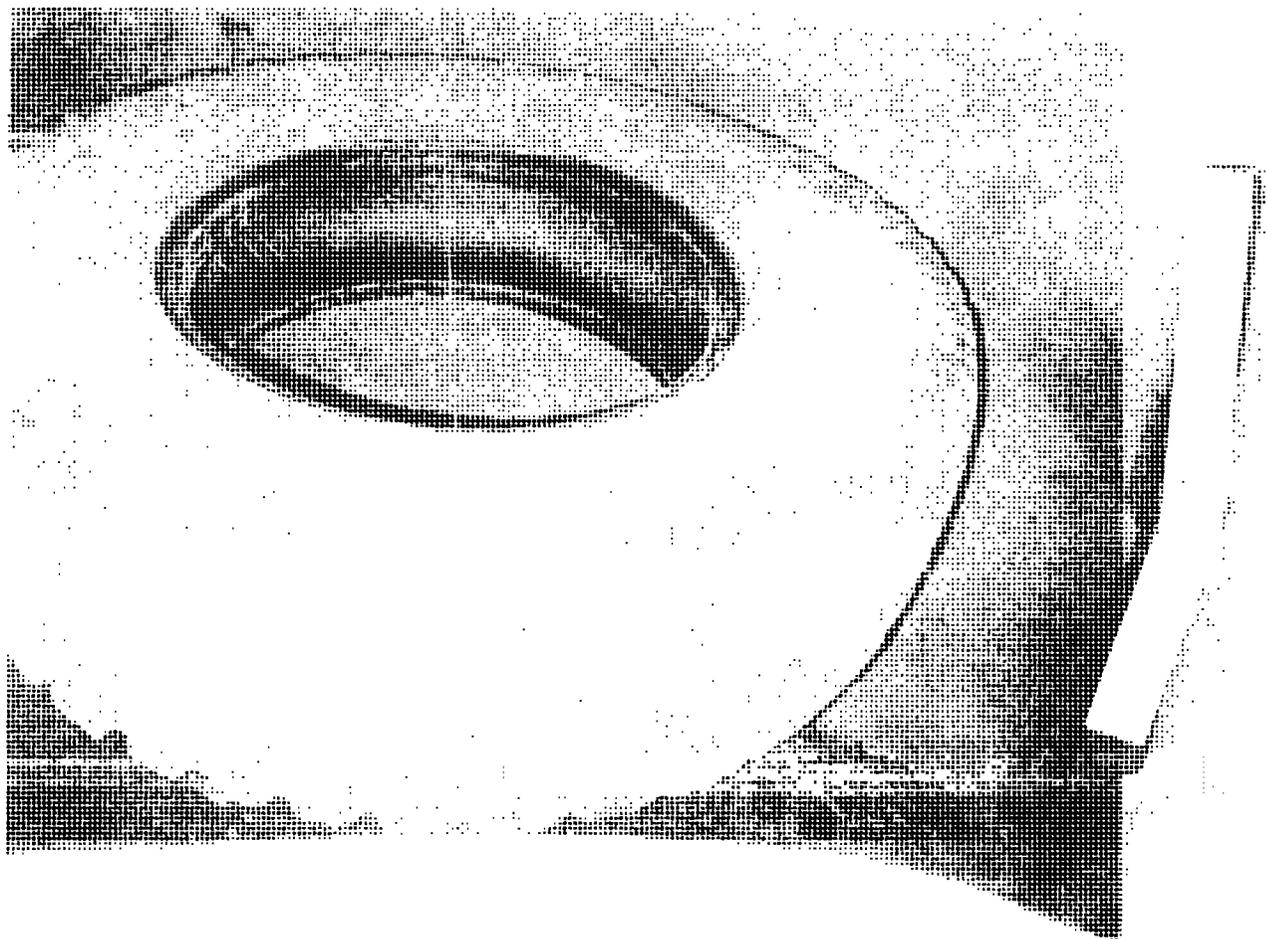
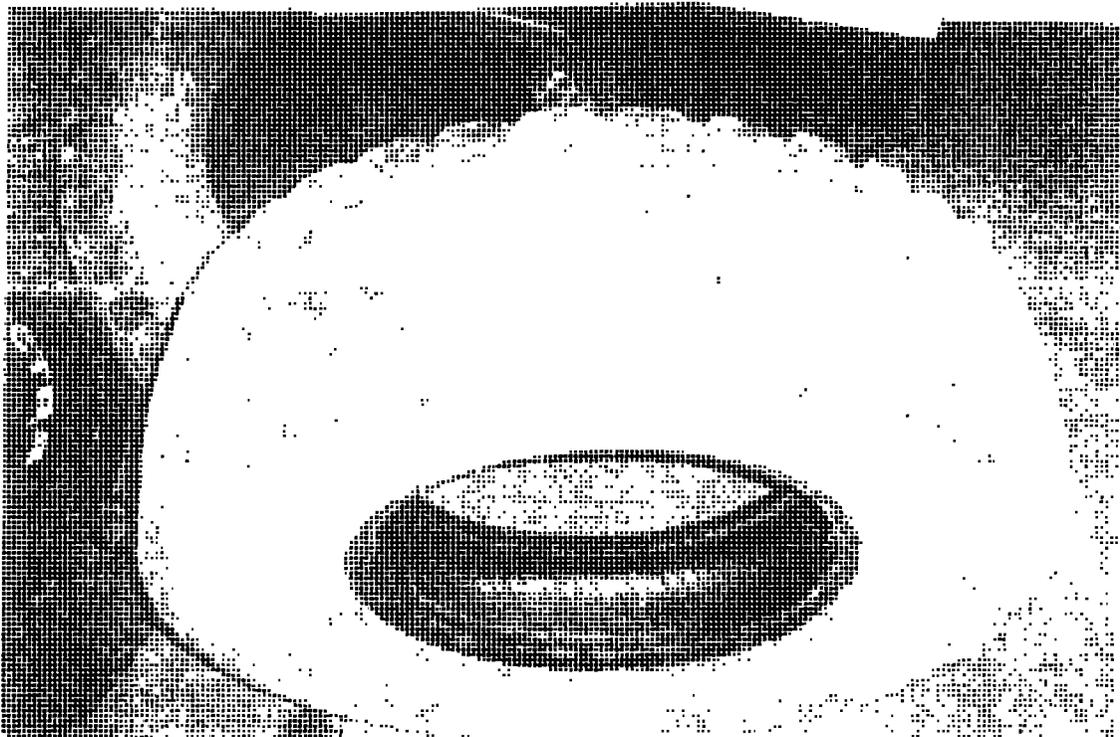
PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		CR857	265/75R16 10p			71 sup	8	OSS 2:00
2.		CR857	265/75R16 10p			71 sup	7	SS 11:00
3.		CR857	265/75R16 10p			20	17	
4.								
5.								
6.								
7.								
8.								

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 9:00



WARC7-38

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 4/6/07

CLAIM # 895

CUSTOMER FARMOUNT TIRE
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

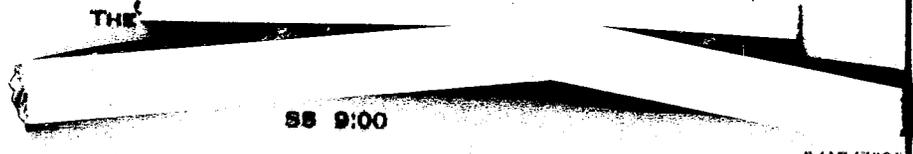
TIRE INFORMATION

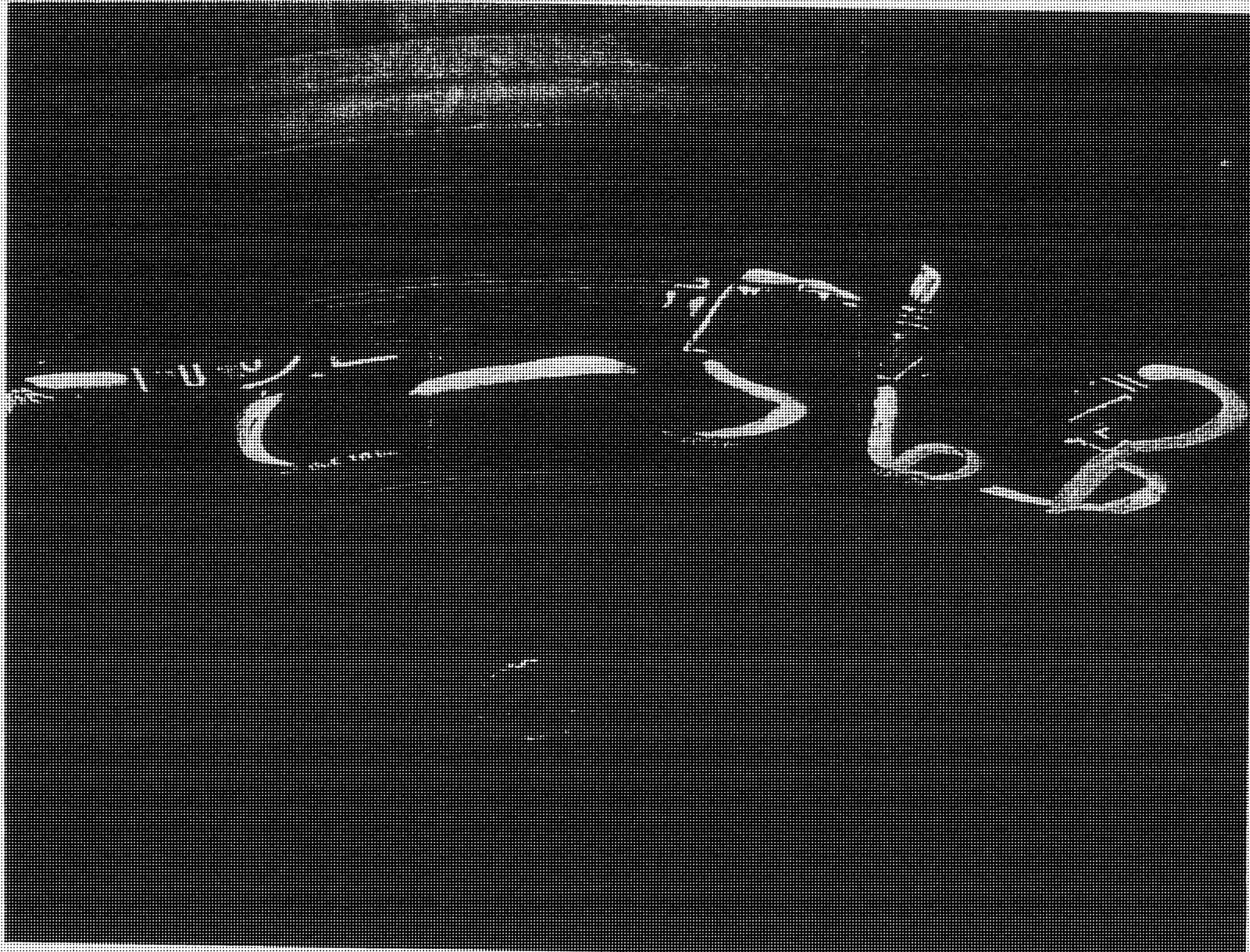
#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		68261	275/40R14					SS 5a
2.		173-1	275/40R14 E			72	8	SS 12.0
3.		68261	275/40R14					
4.		68261	275/40R14					
5.		68261	275/40R14					
6.		68261	275/40R14					
7.		173-1	275/40R14 E			73	10	SS 5a
8.		68261	275/40R14					

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS - DO NOT APPEAR ON THE TIRE SIDE TO THE
 DO
 THE





WARC7-52

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 6-18-07

CLAIM # 001

DEALER: UNIVERSAL COOPERATIVES, INC.
ADDRESS 1300 CORPORATE CENTER CURVE
CITY EAGAN
STATE MINNESOTA ZIP 55121

RETAIL: ~~Tennessee Farmers Co-op~~
ADDRESS ~~1600 Corporate Place~~
CITY ~~Lavergne, Tennessee~~ 37088
STATE ~~TN~~ ZIP
ACCOUNT NUMBER

CONSUMER:
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY YES

NO

PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 7/32	LOCATION*
66137		H600	P195/65R15	Y106065		20	10/32	
66735		H600	P185/65R14	Y106063		20	11/32	
66738		H550	P205/70R14	Y105043		73	9/32	OSS-5:00, 10:00
66852		Bias R-1	13.6-28/6	358111		Foreign material in tread	47/32	SS 4:00
66880		Bias R-1	16.9-30/6	358216		cut in side tire	49/32	OSS 12:00
66581		Bias R-1	16.9-30/6	358216		73	49/32	OSS 5:00, 11:00 SS 9:00, 11:00
66137		H600	P195/65R15	Y106065		radial tire pull	8/32	
66068		A17 CARL	LT235/85R16/10	Y312M 20317		72	11/32	SS 5:00

DEFECTS C:
CUSTOMER SATISFACTION 10
RIDE DISTURBANCE 20
TREAD 71
SIDEWALL 72
BEAD 73
OTHER 98
Field Hazard 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
EXAMPLES: OSS 4:00
TREAD 6:00
SS 9:00

001-1

001-2

001-3

001-4

001-5

001-6

001-7

001-8

002-1

002-2

WARC-9

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-6-11

CLAIM # 113

CUSTOMER _____
 ADDRESS _____
 CITY _____
 STATE _____

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE *William R. King*

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

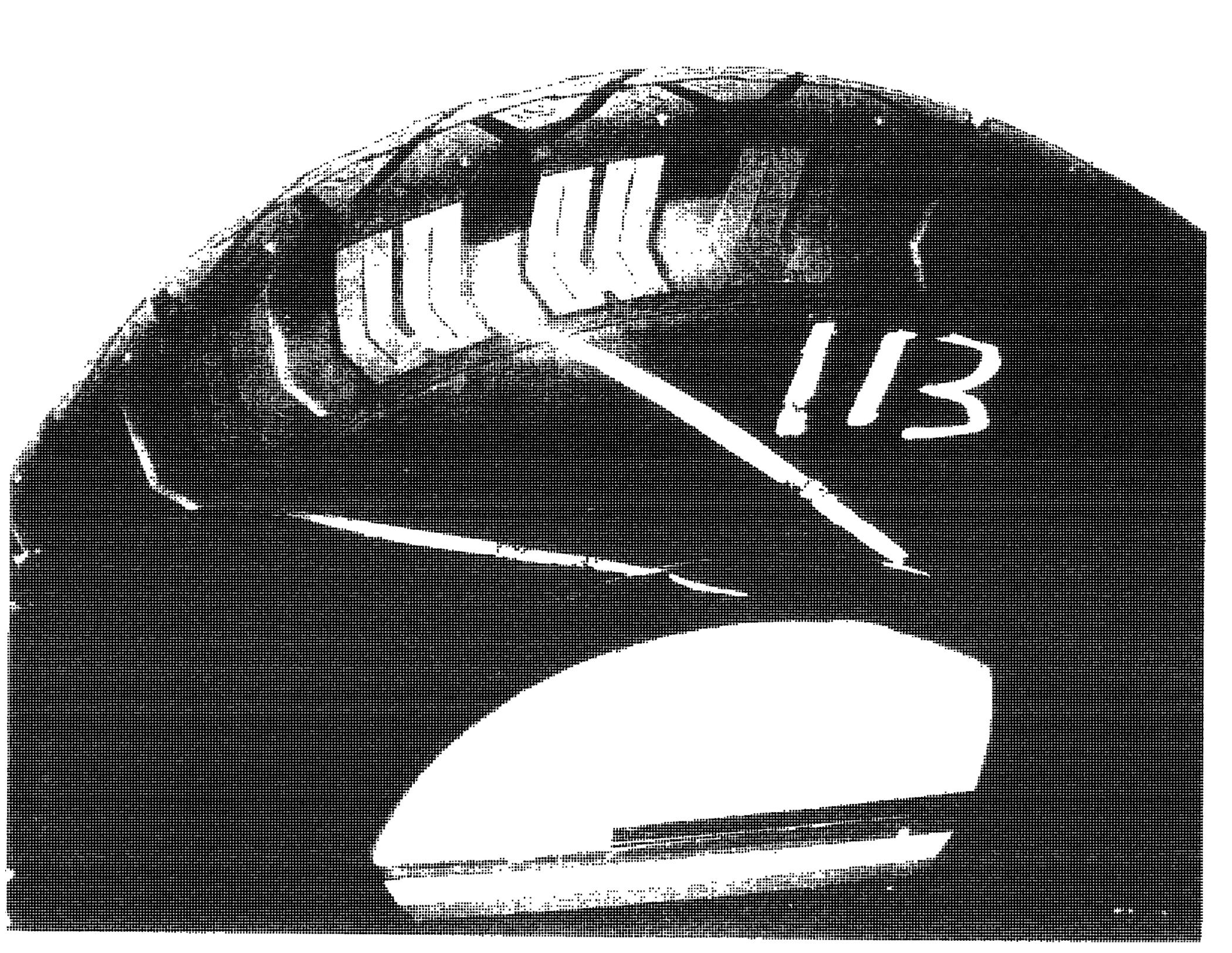
TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		CR357	31X10-50R15/6	2940		42	11/32	SS 9:00
2.				205389				
3.								
4.								
5.								
6.								
7.								

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5183

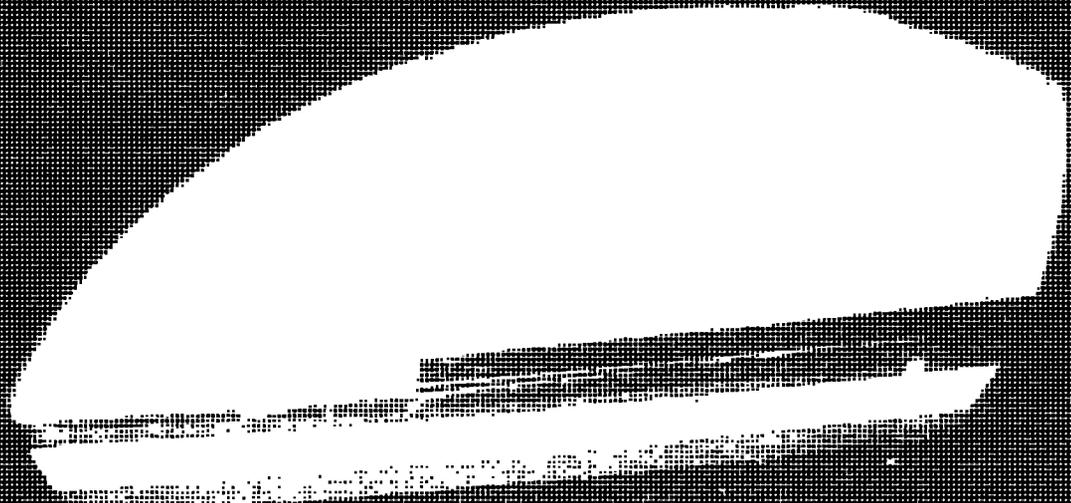
- DEFECT CODE**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE
 DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK
 EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00



113

113



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3/7/07

CLAIM # 30607

CUSTOMER _____
 ADDRESS _____
 CITY _____
 STATE PA _____

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

VH
PIT
GW

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 7/32	LOCATION*
1.		A680	195/55 R16			72	11	SGW
2.		GR857	LT 205/75 R16 E			20	17	SGW
3.		GR861	LT 235/40 R16 E			73	13	SGW
4.								
5.								
6.								
7.								
8.								

31
65.91
57.28

- DEFECTS CODE:
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00

30607-15

30607-15

WARC7-14

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316003

CUSTOMER
ADDRESS
CITY Ch
STATE

USER
ADDRESS
CITY
STATE **ZIP**
SIGNATURE

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

173 24.55
 52.99
 24.42
 53.41
 31.45
 36.88
 21.07

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		660	195/60 R14 B	121039		72	New	Sidewall
2.		550	175/70 R13	105013		73	8	Bead
3.		861	245/75 R16 E	203421		72	New	OSS 11
4.		550	205/70 R14 B	105043		72	New	SS 12
5.		861	235/85 R16 E	203117		73	13	Bead
6.		600	215/70 R15 B	106175		20	11	Tread
7.		600	225/60 R16 B	106002		20	10	tread
8.		600	175/65 R14 B	106062		72	10	OSS 8

11 over with
 15
 11
 11

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00



316063-5

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316001

CUSTOMER _____
 ADDRESS _____
 CITY CW
 STATE _____

USER _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		861	265/75R16E	30344		71	10	TREAD
2.		986 980	275/70R 19.5 F	310523		20	16	O/R 19
3.		600	195/60 R15 B	106101		71	New	tread 11
4.		861	235/85R16 E	203117		73	12	OSS 11
5.		600	195/60R15 B	106101		71	New	tread 11
6.		861	245/75R16 E	203421		72	New	SS 12 15
7.		600	215/60R16 B	121001		20	10	tread 11
8.		861	235/85R16 E	203117		73	11	Read - o.d.d.

- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION OF THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLE: OSS 4:00
 TREAD 6:00
 SS 9:00

OLD
*
-old
*
-o.d.d.
old not buying from us.

WARC7-19



STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 3-16-7

CLAIM # 316004

CUSTOMER
ADDRESS _____
CITY Ch
STATE _____

USER _____
ADDRESS _____
CITY _____
STATE _____ **ZIP** _____
SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		860	245/75 R16 E			71	11	tread -OLD
2.		550	195/70 R14 B			20	9	tread
3.		860	235/85 R16 E			73	10	bead -OLD
4.		861	235/85 R16 E			72	13	tread
5.		860	245/75 R16 E			72	8	Sidewall -OLD
6.								
7.								
8.								

DEFECTS CODE:
CUSTOMER SATISFACTION 10
RIDE DISTURBANCE 20
TREAD 71
SIDEWALL 72
BEAD 73
OTHER 98
FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
EXAMPLE: OSS 4:00
TREAD 6:00
SS 9:00

1 000 20



[Redacted text]

16004-4

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

CLAIM # 316002

DATE: 3-16-7

CUSTOMER _____
ADDRESS _____
CITY Ch
STATE _____

USER _____
ADDRESS _____
CITY _____
STATE _____ ZIP _____
SIGNATURE _____

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

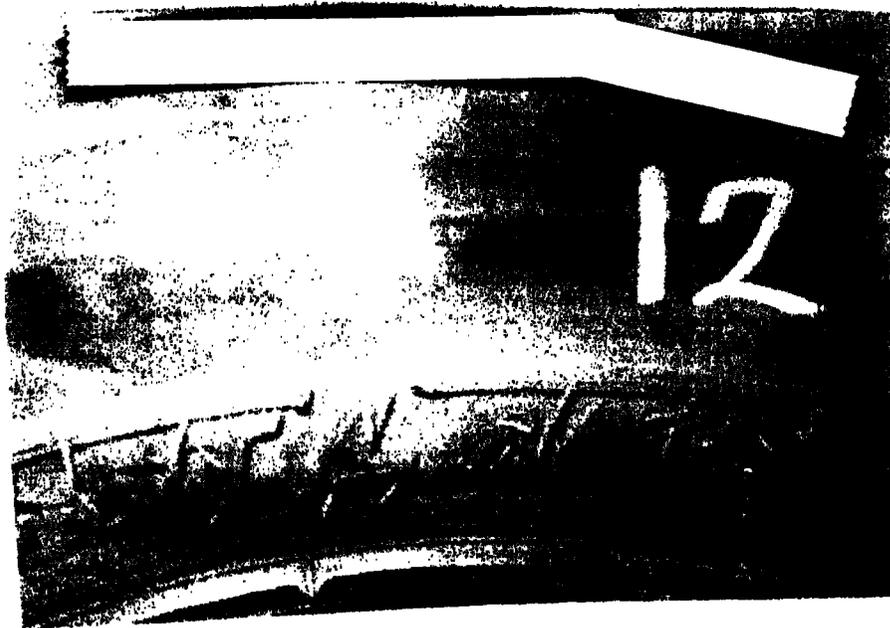
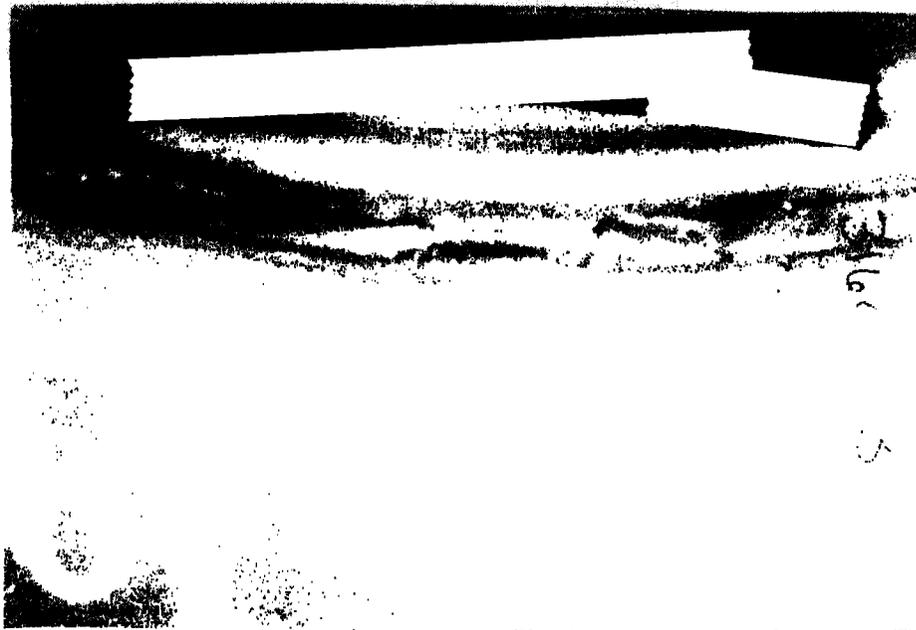
TIRE INFORMATION

#	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*	
1.		860	245/75R16 B			71	9	tread	OLD
2.		860	245/75R16 E			71	8	tread	OLD
3.		861	245/75R16 E			73	10	Bead	
4.		550	155/80R13 B			73	New	Bead	
5.		861	245/75R16 E			72	New	OSS 12	OLD
6.		861	245/75R16 E			72	6	tread	OLD
7.		600	225/60R16 B			20	10	tread	
8.		860	245/75R16 E			71	8	tread	OLD

- DEFECT CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES: OSS 4:00
 TREAD 6:00
 SS 9:00

WARC 7-21



WARC7-25

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 04/19/07

CLAIM # 02

CUSTOMER
ADDRESS _____
CITY Rose _____
STATE MN _____
 812-33 _____

USER _____
ADDRESS _____
CITY _____
STATE _____ **ZIP** _____
SIGNATURE M. Smith

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		H280 AT	LT235/75R15/8	GRH28012				
2.		CR861 AT	LT265/75R16/10	203447		20	12/32	
3.		CR861 AT	LT265/75R16/10	203447		20	NEW	
4.		CR861 AT	LT265/75R16/10	203447		20	NEW	
5.		CR857 MS	31X10.50R15/10	205389		20	NEW	
6.		CR857 MS	265/75R16/10	205447		71	10/32	15 57.85
7.						72	12/32	18 63.91
8.								

38.5%
38%w

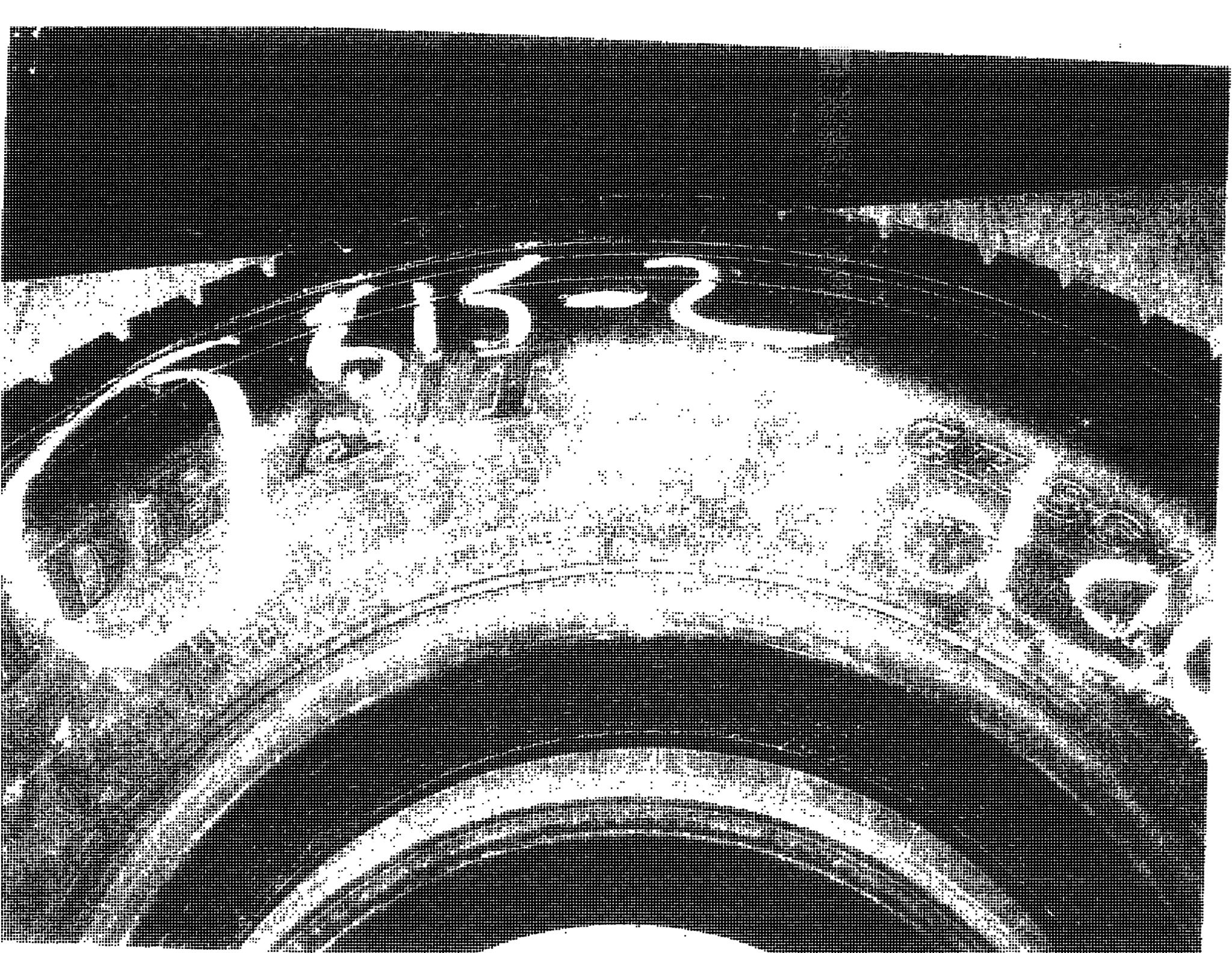
- DEFECTS CODE:**
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

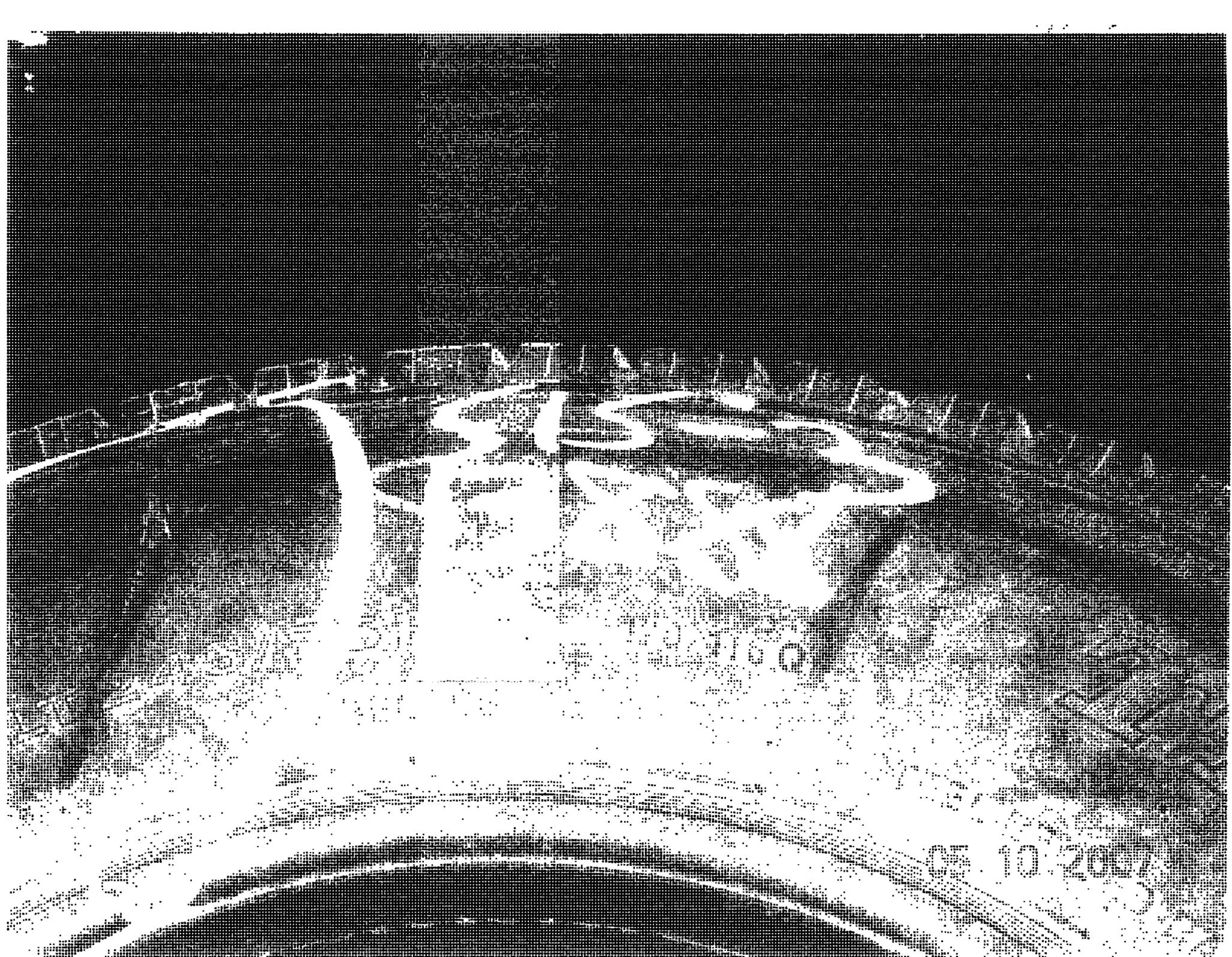
LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
 SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
 THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
 EXAMPLES OSS 4:00
 TREAD 6:00
 SS 9:00



#1 - 2 - 51 - 100







WARCT-34

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 4-13-07

CLAIM #

CUSTOMER

ADDRESS

CITY Gut.

STATE 74

USER

ADDRESS

CITY

STATE

ZIP

SIGNATURE

PROPERTY DAMAGE OR INJURY

YES

NO

PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.		CR857	265/75R16 10p			71 Sp	8	OS9 200
2.		CR857	265/75R16 10p			71 Sp	7	SS 11:00
3.		CR857	265/75R16 10p			20	17	
4.								
5.								
6.								
7.								
8.								

DEFECTS CODE:

CUSTOMER SATISFACTION 10
 RIDE DISTURBANCE 20
 TREAD 71
 SIDEWALL 72
 BEAD 73
 OTHER 98
 FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE

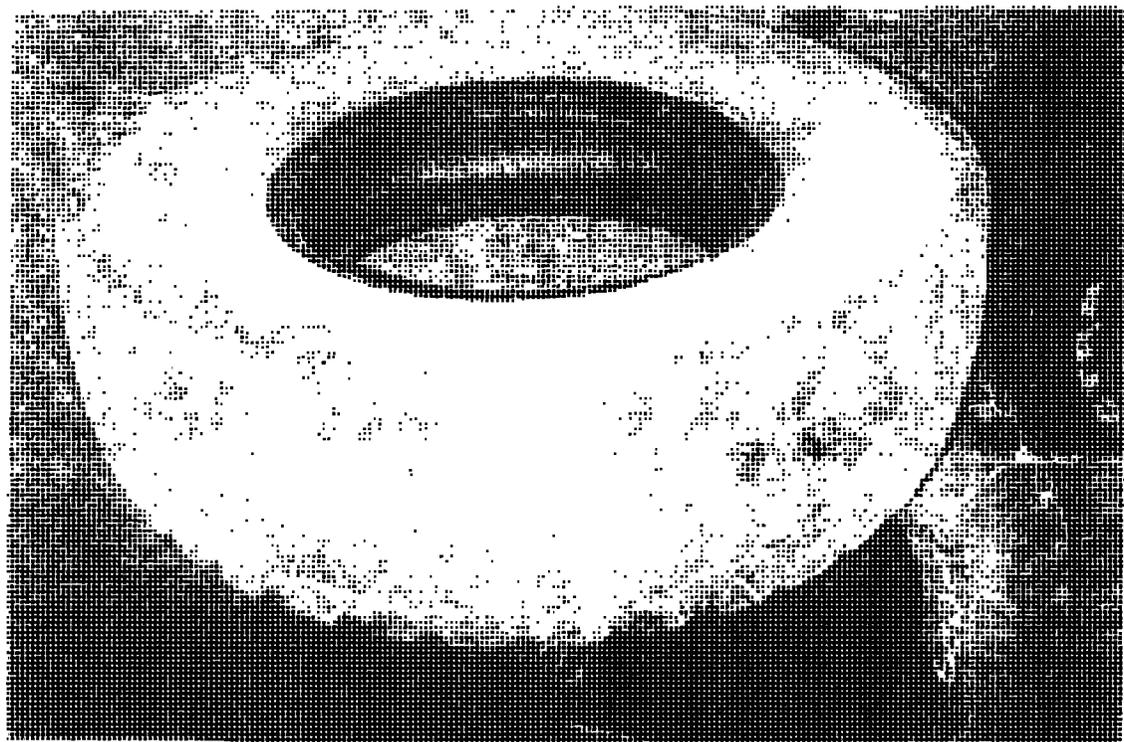
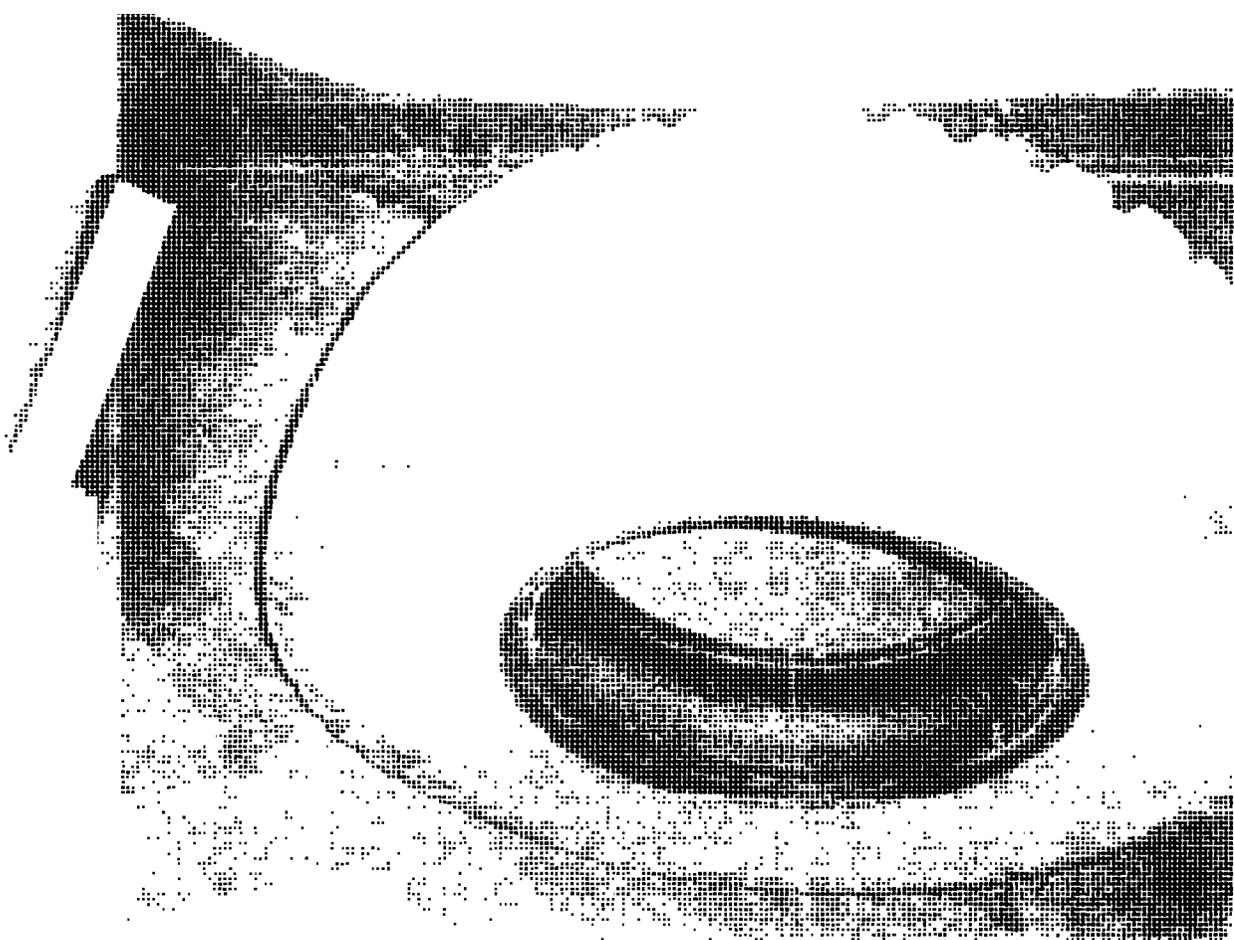
DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.

THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.

EXAMPLES OSS 4:00

TREAD 6:00

SS 9:00



WARC7-38

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 4/6/07

CLAIM # 895

CUSTOMER
ADDRESS
CITY
STATE

USER
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY YES NO PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 1/32	LOCATION*
1.								
2.		CRS61	275/35			72	8	SS 120
3.								
4.								
5.								
6.								
7.		CRS48110	275/35			73	10	SS 500
8.								

- DEFECTS CODE:
- CUSTOMER SATISFACTION 10
 - RIDE DISTURBANCE 20
 - TREAD 71
 - SIDEWALL 72
 - BEAD 73
 - OTHER 98
 - FIELD HAZARD 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.

SS
DO
THE

SS 9:00



WARC7-52

STRATEGIC IMPORT SUPPLY WARRANTY CLAIM FORM

3310 HAZELWOOD WEST
WAYZATA, MN 55391

DATE: 6-18-07

CLAIM # 001

DEALER:
ADDRESS
CITY
STATE

121

RETAIL:
ADDRESS
CITY
STATE
ACCOUNT

CONSUMER:
ADDRESS
CITY
STATE ZIP
SIGNATURE

PROPERTY DAMAGE OR INJURY YES

NO

PLEASE CHECK ONE

TIRE INFORMATION

	BRAND	PATTERN	SIZE/LR	STOCK #	DOT SERIAL #	DEFECT CODE	REMAINING TREAD DEPTH 7/32	LOCATION*
66737		H600	P195/65R15	4106065		20	10/32	
66735		H600	P185/65R14	4106063		20	11/32	
66739		H550	P205/70R14	4105043		73	9/32	OSS-5:00, 10:00
66854		Bias R-1	13.6-28/6	358111		Foreign material in tread	47/32	SS 4:00
66880		Bias R-1	16.9-30/6	358216		cut in side of tire	49/32	OSS 12:00
66886		Bias R-1	16.9-30/6	358216		73	49/32	OSS 5:00, 11:00 SS 8:00, 11:00
66137		H600	P195/65R15	4106065		radial tire pull	8/32	
66016		A/T CR861	LT235/85R16/10	4312M 203117		72	11/32	SS 5:00

DEFECTS CODE:
CUSTOMER SATISFACTION 10
RIDE DISTURBANCE 20
TREAD 71
SIDEWALL 72
BEAD 73
OTHER 98
Field Hazard 99

LOCATION: IDENTIFY THE LOCATION ON THE TIRE THAT THE DEFECT APPEARS.
SS=DOT SERIAL CODE SIDE, OSS=OPPOSITE SIDE TO THE DOT SERIAL SIDE. TREAD IS ROAD CONTACT AREA.
THE CENTER OF THE BRAND ON THE OSS SIDE IS 12 O'CLOCK.
EXAMPLES: OSS 4:00
TREAD 6:00
SS 9:00

