

# Dometic Quarterly Report to NHTSA

Quarter 2: April 1, 2008 - June 30, 2008 Report Date: July 31, 2008

Manufacturer: Dometic Report Author: Pat McConnell Phone: (260) 463-7690 Recall Subject: Refrigerators

Included in this report is a spreadsheet titled Dometic Q2-2008 Report.

This spreadsheet tab (DometicQuarter2) features a new format requested by NHTSA in Q1 2008. It contains information on the OEMs that are working with Stericycle Corporation to handle the recall. These are the only OEMs that Dometic has information on.

Please Note: Lines 78-80 of the spreadsheet include the following totals:

**Dometic Warranty Customers:** These are completed fixes for owners whose name originally showed up on Dometic's warranty registration list, but were not on any provided OEM customer list and cannot be attributed to an OEM that Stericycle currently works with.

**Consignee Additions:** These are completed fixes that fall into one of the following two categories:

- Fixes completed with the OEM slot of the warranty card empty or the wording illegible.
- Fixes completed where the OEM written on the card is not signed up with Stericycle. They are only able to track information for companies that are doing work with Stericycle.

**Stock Units:** These are fixes completed on refrigerators that were in the possession of Dealer inventory, and the OEM could not be ascertained for the same reasons listed above.

In short...

1. NHTSA Safety Recall Campaign Number: 06E076
2. Total number of refrigerators involved: 926,877
3. Total number of rework kits installed in quarter 2: 60,851
4. Total number of rework kits installed from recall start date to end of quarter 2: 247,996
5. Total number of notifications for quarter 2: 51,768
6. Total number of notifications: 841,819
7. Total number of failed attempts to notify in quarter 2: 5,640
8. Total number of failed attempts to notify in campaign: 112,221
9. OTHER

Total phone calls made into our recall hotline through 03/31/2008: 503,532

Contact Pat McConnell at (260) 463-7690 with questions or follow-up in regards to this report.



OEMName	Number of Kits (Quarter)	Total Kits	Notifications (Quarter)
Adventure	54	643	0
Airstream	33	951	0
Allen	2	16	0
American Reliance	0	0	0
Bear Cat	0	12	0
Bunk House	6	13	0
Cache	0	0	0
Cargo Express	0	0	0
Carriage	0	0	86
CMTrailers	0	0	0
Coach House	2	101	0
Coachman	567	9,091	0
Country Coach	29	127	0
Crossroads	43	595	0
Damon	194	1,025	0
Double Tree	1	46	7
Dyna Max	109	211	0
Extreme	56	56	7,618
FCM	0	6	0
Fleetwood	8,329	32,952	15,992
Fleetwood Folding Trailers	19	364	0
Fore Travel	0	50	0
Forest River	5,960	18,657	0
Four Winds	87	129	0
Glendale	319	720	2,904
Gore	0	2	0
Grandeur	0	4	0
Gulf Stream	186	3,895	4,168
Harmar	5	5	0
Horton	6	6	34
Host Campers	0	0	10
Hyline	0	2	0
Jensen	0	1	0
KES	0	0	0
Keystone	11,510	20,051	2,844
Lance Campers	161	777	0
Lazy Daze	7	312	0
Marathon	21	21	186
Monaca	306	384	90
National	706	2,719	26
New Horizons	1	37	0
NewMar	128	3,051	0
NorthStar	0	0	0
Northwood	25	109	0
NRC	0	0	0
NuWa	288	2,339	0
Palomino Vanguard	0	106	0
Pilgrim	76	219	0
Progressive	0	0	9
Quality Vans	0	0	1
RBD	1	10	0

Renegade	3	55	0
Rex Hall	0	0	0
Road Master	6	9	0
RT Conversions	0	12	0
R-Vision	719	4,126	5,276
Scenicview	1	68	0
Skyline	198	4,396	1,514
Space Craft	0	0	1
Star Craft	165	2,026	5,918
Sun Ray	0	0	0
Sun Valley	4	51	0
Sundowner	523	698	114
Sunnybrook	1,652	6,357	0
Teton	2	77	14
Thor America	9	67	0
Tiffin	25	567	0
Tracker Marine	1	13	0
Trail Boss	18	19	0
Transport Design	0	0	0
Travel Supreme	11	314	0
Triple E	189	403	4,944
Universal Specialty Vehicles	0	1	0
Vintage	2	2	12
Weekend Warrior	462	788	0
Western RV	44	1,077	0
Dometic Warrenty Customers	1,250	28,473	0
Consignee Additions	14,059	78,849	0
Stock Units	12,271	19,733	0
<b>Totals</b>	<b>60,851</b>	<b>247,996</b>	<b>51,768</b>

Total Notifications	NotificationBegin	NotificationEnd	Failed (Quarter)	Total Failed
5,066	3/29/2007	4/2/2007	0	974
4,566	4/30/2007	5/4/2007	0	985
166	3/23/2007	3/23/2007	0	45
1	11/27/2007	11/27/2007	0	1
88	4/4/2007	4/4/2007	0	78
20	10/31/2007	10/31/2007	0	2
16	3/26/2008	3/26/2008	0	8
58	3/7/2008	3/7/2008	0	1
86	6/18/2008	6/18/2008	12	12
14	9/28/2007	9/28/2007	0	0
508	4/26/2007	4/26/2007	0	12
60,371	6/14/2007	6/27/2007	0	12,532
2,389	2/7/2008	2/7/2008	0	209
1,907	6/22/2007	6/22/2007	0	53
16,656	6/26/2007	6/26/2007	0	2,666
335	5/9/2007	5/9/2007	0	72
1,076	3/7/2008	3/7/2008	0	107
7,618	6/27/2008	6/27/2008	640	640
64	3/30/2007	3/30/2007	0	5
248,844	5/10/2007	6/7/2007	2,516	37,163
2,552	5/7/2007	5/8/2007	0	382
181	4/16/2007	4/16/2007	0	11
84,404	11/13/2007	11/30/2007	0	3,438
132	5/14/2007	5/14/2007	0	9
4,295	9/26/2007	9/27/2007	102	135
17	4/13/2007	4/13/2007	0	5
1	6/21/2007	6/21/2007	0	0
37,264	6/20/2007	6/21/2007	178	7,253
64	3/25/2008	3/25/2008	0	4
68	4/10/2008	4/10/2008	1	1
10	6/2/2008	6/2/2008	2	2
31	5/4/2007	5/4/2007	0	11
4	4/25/2007	4/25/2007	0	0
47	3/11/2008	3/11/2008	0	5
103,773	2/18/2008	3/4/2008	85	6,866
6,591	11/5/2007	11/6/2007	0	1,487
1,100	4/19/2007	4/19/2007	0	165
372	4/10/2008	4/10/2008	11	11
3,678	3/21/2008	3/25/2008	10	313
20,024	1/17/2008	1/18/2008	1	1,970
272	6/21/2007	6/21/2007	0	88
15,454	4/20/2007	4/26/2007	0	3,527
1	3/10/2008	3/10/2008	0	0
2,903	5/10/2007	5/14/2007	0	732
2	4/17/2007	4/17/2007	0	2
8,838	10/1/2007	10/8/2007	0	539
205	4/16/2007	4/16/2007	0	25
923	12/6/2007	12/7/2007	0	67
9	6/6/2008	6/6/2008	0	0
1	6/2/2008	6/2/2008	0	0
975	4/24/2007	4/24/2007	0	435

813	5/9/2007	5/10/2007	0	140
0 sent in Q3		sent in Q3	0	0
495	3/30/2007	3/30/2007	0	92
2	3/25/2008	3/25/2008	0	0
37,024	9/25/2007	9/28/2007	817	1,930
603	7/17/2007	7/17/2007	0	376
54,864	5/1/2007	5/10/2007	161	13,430
21	4/17/2007	4/17/2007	0	1
43,929	6/22/2007	6/25/2007	94	1,502
0 sent in Q3		sent in Q3	0	0
483	5/30/2007	5/30/2007	0	101
5,968	3/25/2008	3/28/2008	17	837
18,781	2/5/2008	2/7/2008	0	3,706
433	4/26/2007	4/26/2007	2	156
6,974	6/13/2007	6/13/2007	0	1,472
8,787	4/6/2007	4/6/2007	0	1,839
123	4/17/2007	4/17/2007	0	14
136	3/26/2008	3/26/2008	0	4
17	3/7/2008	3/7/2008	0	1
1,420	3/29/2007	3/29/2007	0	348
5,134	6/28/2007	6/28/2007	990	1,038
17	3/27/2007	3/27/2007	0	1
24	4/7/2008	4/7/2008	1	2
6,065	3/6/2008	3/6/2008	0	955
5,666	6/14/2007	6/14/2007	0	1,228
0 NA		NA	0	0
0 NA		NA	0	0
0 NA		NA	0	0
<b>841,819</b>			<b>5,640</b>	<b>112,221</b>