CSC-10038196-4272

CHRYSLER

CUSTOMER SATISFACTION NOTIFICATION K38
OWNER'S MANUAL ADDENDUM

Dear: (Name)

At Chrysler Group LLC, you can be assured that we are changing the way we look at quality. To prove our commitment to quality, the company is investing in and prioritizing improvements for every vehicle that we build. As part of that commitment, we are also targeting existing vehicles on the road today and contacting our customers to provide these quality improvements, at no charge, that will help to improve your ownership satisfaction.

We are recommending the following improvements be performed on some **2009 model year Chrysler Aspen and Dodge Durango vehicles equipped with a 5.7L Hemi HEV (Hybrid Electric Vehicle) engine**.

Recommended Service:	**The Owner's Manual supplied with your vehicle** (VIN: xxxxxxxxxxxxxxxxx) **requires an update to reflect a modified transfer case maintenance schedule and procedure. The transfer case lubricant interval has been changed from 60,000 miles to 30,000 miles for improved component durability.**
What you should do:	The addendum enclosed with this letter revises section 8 of your Owner's Manual. **Please place the addendum in your vehicle's Owner's Manual or glove box for future reference by you or future owners.**
If you need help:	Please contact the Chrysler Customer Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to your vehicle. You may also update this information on the web at CCCCCCCCCCCCCCCCCCCCCCCCC

We apologize for any inconvenience this service may cause to your schedule. Moving forward we are committed to providing our customers with world class quality products, ensuring that you have a positive dealership experience and following up on any issues and concerns that you may have in a timely manner through our Customer Assistance Center.

Sincerely,
Customer Service / Field Operations
Chrysler Group LLC
Notification Code K38