

September 11, 2015

ATTN: SERVICE MANAGER AND PARTS MANAGER

SUBJECT: R36 – 2012-14 DS/D2/DD/DJ/DP/DX Steering Wheel Wire Harness

Mopar has identified a critical error with the parts detail within the R36 Repair procedure, which has caused dealer confusion and over-ordering of the campaign part CBXFR361AA.

Per the instructions below, it has been communicated that the two parts required for the R36 campaign, P/N CBXFR361AA – Rubber Cap & 04856500 Wire Tie, are being managed by an MSQ of 50 pieces. This is an incorrect statement, as both parts are kits containing 50 pieces of the cap and wire tie.

NOTE P/N CBXFR361AA: Each kit contains 50 caps. One kit can repair 25 vehicles. Please order 1 kit.

NOTE P/N 04856500: Each kit contains 50 ties. One piece can repair 50 vehicles. Please order 1 piece.

This error has caused dealers to mistakenly over-order. In an effort to restore this parts disparity, Mopar will be cancelling out all open orders for the P/N CBXFR361AA – Rubber Cap. The repair procedure for R36 will also be corrected to remove the MSQ reference. Mopar will be reaching out to dealers that have already received their initial order to assist in the return of their surplus of parts. Mopar will also be initially allocating, at least 1 kit to each dealer, over the course of the next week.

Parts Information

Part Number

Description

CBXFR361AA

Cap, Rubber (two per vehicle)

NOTE: Minimum Sales Quantity (MSQ) of 50. One kit can repair 25 vehicles.

04856500

Wire Tie, 5.375" (one per vehicle)

NOTE: Minimum Sales Quantity (MSQ) of 50. One kit can repair 50 vehicles.