



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 28, 2015

Ms. Janet Kercher-Dudley
Standards Engineer
Turtle Top
67819 State Road 15
New Paris, IN 46553

NVS-215KS
15V-494

Subject: Window Emergency Catches/FMVSS 217

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TURTLE TOP/ODYSSEY XL/2010
TURTLE TOP/VAN TERRA/2012

Mfr's Report Date: August 3, 2015

NHTSA Campaign Number: 15V-494

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 2

Problem Description:

Turtle Top is recalling certain model year 2012 Van Terra XL transit bus manufactured October 13, 2012, to February 7, 2013, and 2012 Odyssey XL MPV transit bus manufactured May 2, 2011, to October 4, 2011, which fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 217, "Bus Emergency Exits and Window Retention and Release." The windows may not meet minimum loading requirements.

Consequence:

Windows that do not meet minimum loading requirements are at an increased risk of breaking and falling onto a passenger when pushed by passengers or objects.

Remedy:

Turtle Top will notify owners, and dealers will install a newly designed catch and handle combination. Repairs will be made free of charge. The recall is expected to begin in August 2015. Owners may contact Turtle Top customer service at 1-574-831-4340.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Turtle Top's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement