



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

Safety Recall Campaigns 0159 and 0160

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety may exist on all model year 2014 Touring, Trike and CVO family motorcycles built March 22, 2013 through August 20, 2014 for the U.S. and world markets.
- On both original equipment and Harley-Davidson Parts & Accessories intended for these models, the hydraulic clutch system may develop a tear in the primary cup (seal) on the master cylinder piston. If the primary cup (seal) on the master cylinder piston develops a tear, then the system may lose the ability to maintain sufficient lift to keep the clutch disengaged.

KEY DATES

- September 15: Service Bulletin expected to post on or before this date.
- September 15: Recall kits expected to begin shipping in limited quantities on or before this date.

CONTACT

- Call (800) 664-7762 and select the appropriate prompts.

September 8, 2014

Dear Dealer:

Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety may exist on all model year 2014 Touring, Trike and CVO family motorcycles built March 22, 2013 through August 20, 2014 for the U.S. and world markets.

On both original equipment and Harley-Davidson Parts & Accessories kits (Part No. 41700263/A) intended for these model bikes, the hydraulic clutch system may develop a tear in the primary cup (seal) on the master cylinder piston. If the primary cup (seal) on the master cylinder piston develops a tear, then the system may lose the ability to maintain sufficient lift to keep the clutch disengaged. If this condition remains undetected, it could allow the motorcycle to “creep” forward from a stop, which could lead to a loss of control of the vehicle possibly causing a crash.

We have voluntarily declared this a defect related to motor vehicle safety (Campaign 0159 for model year 2014 Touring and CVO Touring family motorcycles, and Campaign 0160 for 2014 Trike and CVO Softail family motorcycles) to allow us to formally recall all affected

motorcycles. Two recalls are needed to cover all affected models because of a banjo bolt washer difference in the two populations, requiring two different kits.

The remedy is to first confirm that the motorcycle is affected by this recall. If the motorcycle is affected, dealers will rebuild the clutch master cylinder using the recall kit provided. A Service Bulletin outlining the repair and credit procedures will follow within seven days; please reference the bulletin for a detailed description of the defect. Based on supplier information, we expected to begin recall kit shipments in limited quantities on or before September 15.

In the interest of the safety of our mutual customers and as required by law, you may sell but NOT DELIVER any affected motorcycles until the remedy is complete. Also you may not sell or install any affected kits until the update kit remedy is complete. Please refer to *h-dnet / Service Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select 0159 and 0160 Campaign to view the VIN list.

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0159 and 0160

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)