

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 7/11/2015

Incident Details

VQ-10735212-2155

Document Number: I1570169A

Report Number: 20150711-2371B-2147430366

Report Submitted Date: 7/11/2015

Who You Are: Consumer

Incident Description: Britax B-Safe 35/B-Safe 35 Elite Extra Base

I purchased the above child car seat base from amazon.com and upon installation of the item noticed that one of the metal clips on the inside of the base that holds and helps to tighten the straps that connect the base to the vehicle was not attached. it is simply rattling around on the inside of the base. the base cannot be properly tightened to secure the car seat. if this piece broke during shipment, I hate to think what would happen in the event of a car crash. the whole base would come loose and cause more serious injury. I am surprised that I received an item intended to keep my child safe that is clearly broken.

Incident Date: 7/11/2015

Product Details

Product Description: Britax B-Safe 35/B-Safe 35 Elite Extra Base I purchased the above child car seat base from amazon.com and upon installation of the item noticed that one of the metal clips on the inside of the base that holds and helps to tighten the straps that connect the base to the vehicle was not attached. it is simply rattling around on the inside of the base. the base cannot be properly tightened to secure the car seat. if this piece broke during shipment, I hate to think what would happen in the event of a car crash. the whole base would come loose and cause more serious injury. I am surprised that I received an item intended to keep my child safe that is clearly broken.

Product Category: Toys & Children

Product Type: Strollers & Car Seats

Brand Name: Britax

Manufacturer / Importer / Private Labeler Name: Britax

Model Name or Number: Britax B-Safe 35/B-Safe 35 Elite Extra Base

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: amazon.com

Retailer State:

Additional Details

Purchase Date: 5/1/2015 This date is an estimate

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? No

If not, do you plan to contact them? Yes

Explanation:

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Gainesville, Florida, [REDACTED], United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

identified in
your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146