



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0165 (EXPANSION)

IMPORTANT NOTE: This letter advises of an EXPANSION of the recall population covered under Safety Recall Campaign 0165, of which you were previously notified. The expansion adds motorcycles built through July 3, 2015 in the U.S. plant and June 26, 2015 in the Brazil plant to the recall population.

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that the hydraulic clutch system with master cylinder part numbers 36700056 and 36700049 on certain model year 2014 and 2015 Touring model motorcycles may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear or first shifted into gear.
- Models affected - FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLHRSE, FLHXSE
- The population of affected vehicles was built from 10/28/14 to 7/3/15 in the US plant and from 3/30/14 to 6/26/15 in the Brazil plant.
- **It is imperative that your service personnel follow ALL the steps outlined in the service bulletin when performing the recall service.**

KEY DATES

- August 14: Service Bulletin expected to post.
- August 12-14: Wave shipments will resume, no dealer orders accepted until wave shipments are complete.

CONTACT

- Call (800) 664-7762 and select the appropriate prompts.

August 12, 2015

Dear Dealer:

Harley-Davidson Motor Company, Inc. has decided that the hydraulic clutch system with master cylinder part numbers 36700056 and 36700049 on certain model year 2014 and 2015 Touring model motorcycles (FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLHRSE, FLHXSE) may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected it could lead to a loss of control of the vehicle when started in gear or first shifted into gear. The population of affected vehicles was built from 10/28/14 to 7/3/15 in the US plant and from 3/30/14 to 6/26/15 in the Brazil plant.

- We have voluntarily declared that this condition constitutes a safety defect to allow us to formally expand the population of recall (Campaign 0165). The remedy is to first confirm that the motorcycle is covered by this recall. If covered, perform the recommended service per the service bulletin using the recall kit (Part No. 91500083). Based on supplier information, wave shipments will resume August 12-14. Dealer orders will not be accepted until all wave shipments are complete. When wave shipments are complete the Bulletin will be revised stating that dealer orders are once again being accepted. Please reference the bulletin for a detailed description of the defect. **It is imperative that your service personnel follow ALL the steps outlined in the service bulletin when performing the recall service.**

In the interest of the safety of our mutual customers and as required by Federal law, you may sell but NOT DELIVER any motorcycles until the remedy is complete. **Please refer to *H-Dnet / Service Toolbox / Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0165 Campaign to view the VIN list.**

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0165 (EXPANSION)

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)