

Federal Recall Information

13KWH

Supplier

Kenworth Truck Company

Description

Recall 13KWH – Allison Start-in-Gear Protection

Release Date

6/24/2013

Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model T470 and T800 vehicles manufactured with Allison transmissions between January 1, 2013 and January 22, 2013. A total of 4 US chassis and 8 Canadian chassis are involved in this recall. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of **“13KWH”**.

Situation

On certain Kenworth trucks built with Allison transmissions during the time period indicated above, a programming parameter within the Cab Electrical Control Unit was mistakenly switched, causing the start-in-gear protection feature to be disabled. When this feature is disabled, the truck may be started in gear, causing inadvertent truck movement which may result in personal injury or a crash.

Resolution

The remedy for this recall is to change a programming parameter to restore the start-in-gear protection feature.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

The DWC system will indicate chassis involved in this recall with the designator of "**13KWH**" in the campaign field.

Submit Quick Claim 13KWH.

For Field...	Enter...
Failure Location	048-001-009
Failure Type	120 – Calibrated wrong
Claim Type	C
Campaign Number	13KWH
Labor	SRT 045-066 @ 0.3 hours
CCC Notes	Change a programming parameter to restore the start-in-gear protection feature.

Parts

No parts are required for this recall.

Labor

This recall will reimburse for 0.30 hours labor for software update and switch replacement included in Quick Claim 13KWH.

Procedure

Set the ESA parameter for the start in gear protection to “enable.”

Start In Gear Protection Enable	Enable
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Attachments

 [13KWH Chassis List](#)

 [13KWH US Customer Letter](#)