

Federal Recall Information

14KWH

Supplier

Cooper Bussmann

Description

Recall 14KWH - K270/370 PDM Loose Connectors

Release Date

9/16/2014

Introduction

OBSOLETE, SEE
14KWK

Kenworth has determined that 628 K270 and K370 chassis (572 U.S. and 56 Canadian) built between 03/14/2012 – 07/10/2014 have electrical connectors that may have excessive play, allowing them to "wiggle." This may result in intermittent connections at the electrical terminals, which can result in various "mission critical" circuits losing electrical power.

Expiration Date: This safety recall does not expire.

Situation

*****Kenworth has published an updated repair for this issue. Review [14KWK](#) for the most up-to-date repair information.*****

Loss of, or intermittent, connection to the power distribution module (PDM) during operation of the vehicle may result in loss of:

- Exterior lighting
- Windshield wipers
- Anti-lock brake system
- Engine power
- Transmission controls
- Stability control

Any of these situations may increase the possibility of a crash.

Resolution

A permanent solution has not been implemented by the supplier, therefore an interim fix has been approved by Kenworth. This involves temporarily securing the electrical connectors to the PDC with tie straps. See the attached procedure for installation instructions.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net, plus applicable mark-up and labor:

- 0.3 hours labor to install tie straps around the PDC. (Use Quick Claim Code 14KWH).
- File a long claim for extraordinary circumstances (which must be explained).

CLAIM CODING

Failure Location: 034-004-151	Work Accomplished: 69
Failure Type: 240	Responsibility Code: 05
SRT Code: 034-XXX	Supplier Code: C
Vendor Code: 14KWH	

Parts

At this time parts to permanently resolve the issue are not yet available from the supplier. A list of the necessary parts will be published as soon they become available.

In the meantime, please use the following parts to perform the interim repair procedure:

Quantity	Part Number	Description
5	CT06518	Tie Strap, black

Labor

Kenworth will pay for parts at dealer net plus applicable mark-up and 0.3 hours (Use Quick Claim 14KWH).

- 0.3 hours = SRT 034-XXX to install tie straps around the PDC.
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Procedure

See attached procedure.

Attachments

 [Chassis List](#)

 [Customer Letter](#)

 [Interim Procedure](#)

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