



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 16, 2015

Mr. Gerard Hones  
Prevost Cars, Inc.  
7900 National Service Road  
Greensboro, NC 27409

NVS-215MR  
15V-428

**Subject:** Hub Carrier May Crack Due

Dear Mr. Hones:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/X3-45/2015

**Mfr's Report Date:** June 30, 2015

**NHTSA Campaign Number:** 15V-428

**Components:**

SUSPENSION:FRONT:HUB

**Potential Number of Units Affected:** 68

**Problem Description:**

Prevost Cars, Inc. (Prevost) is recalling certain model year 2015 X3-45 Commuter Coaches manufactured August 1, 2014, to June 1, 2015. The affected motorcoaches are equipped with hub carriers that may leak or crack.

**Consequence:**

Cracks in the hub may result in hub failure, which could cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Prevost will notify owners, and dealers will inspect and replace the affected hub carriers, free of charge. The recall is expected to begin August 28, 2015. Owners may contact Prevost customer service at 1-877-773-8678. Prevost's number for this recall is SR15-330.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement