

GM CUSTOMER CARE AND AFTERSALES
DCS3692
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 24, 2015

Subject: 15504 - Noncompliance Recall
Radio Lockup with Loss of Chimes

Models: 2014-2015 Chevrolet Spark Equipped with RPO UM7 & UE1
2015 Chevrolet Sonic Equipped with RPO UH7/UM7 & UE1
2015 Chevrolet TRAX (Canada) Equipped with RPO UMT & UE1

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Noncompliance Recall 15504 today. The total number of U.S. vehicles involved is approximately 45,785. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen was updated June 24, 2015. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
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