



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 3, 2015

Mr. Greg Larsen  
Compliance Manager  
Eldorado National- Kansas  
1655 Wall Street  
Salina, KS 67401

NVS-215MR  
15V-264

**Subject:** Rear Shock Absorbers may Separate

Dear Mr. Larsen:

This letter serves to acknowledge Eldorado National- Kansas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO NATIONAL/AMERIVAN 10/2012-2015

**Mfr's Report Date:** May 5, 2015

**NHTSA Campaign Number:** 15V-264

**Components:**

SUSPENSION:REAR:SHOCK ABSORBER

**Potential Number of Units Affected:** 201

**Problem Description:**

Eldorado National-Kansas (Eldorado) is recalling certain model year 2012-2015 Amerivan 10 vehicles manufactured November 2, 2012, to April 8, 2015. In the affected vehicles, the upper rear shock absorber mounting bracket and the upper end of the shock absorber may separate from the chassis, possibly causing damage to the heater hose or the fuel filler hose.

**Consequence:**

If the loose rear shock absorber damages the fuel filler hose, fuel may leak and increase the risk of a fire.

**Remedy:**

Eldorado will notify owners, and dealers will replace the mounting bracket with a revised bracket that will be welded to the vehicle chassis. A suspension strap will also be added. These repairs will be made free of charge. The recall is expected to begin in June 2015. Owners may contact Eldorado National-Kansas customer service at 1-785-827-1033.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety exists.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement