



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: April 24, 2015

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming Safety Recall– Fuel Delivery Unit
Certain 2015 Model Year Volkswagen Golf/GTI Vehicles with Gasoline Engine

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

We would like to inform you of an upcoming safety recall affecting the fuel delivery unit on certain 2015 model year Volkswagen Golf/GTI vehicles equipped with a gasoline engine.

Recall Description: On some vehicles, contamination due to improper nickel plating of certain subcomponents within the fuel pump may cause excessive pump friction, potentially resulting in an inoperative fuel pump. If the fuel pump becomes inoperative due to this condition, it may result in a no-start condition or a stall while driving without warning, and without the ability to restart the vehicle. An engine stall without warning while driving can increase the risk of a crash.

Volkswagen is working diligently to identify affected vehicles and parts needed to support this recall.

Additional information will be provided as soon as it becomes available. If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection