

IMPORTANT SAFETY RECALL

Date: April 14, 2015

Dear Dealer:

This Notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act.

Crossroads has determined that certain Crossroads RV travel trailers have been built with defective Tru-Ryde hubs on the axles. The supplier of these axles, Lippert Components notified Crossroads RV of possible wheel stud breakage on hubs manufactured within the date code range of SZ141223 through SZ141228. Affected hubs should be replaced immediately by placing an order for part #206633. Defective hubs may be disposed of, however, the serial number of the axle and a picture of each defective hub showing the date code must be provided with every claim.

If the hub installed on the axle is an Axletek, please document the axle tag information along with the hub information on the claim. Replacement is not required if the hub brand is Axletek.

Please Use the Following Operation Code # in your Pre Authorization Request to Complete this Update:

Operation Code #7501643B .5 Replacement
#7501643M .2 Inspection Only

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV, P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Alicia Dunafin
Warranty Manager

Re: NHTSA Recall No. 15V-215
Transport Canada No. 2015-150