



Aftersales Retailer Support

Takata Front Passenger Air Bag Inflator

Client Outreach & Automatic Parts Shipment Update

Reference: R1303, R1406, & P4235

Date: April 8, 2015

Attention: Retailer Principal, Sales, Parts and Service Managers

******* Retailer Announcement *******

As previously announced on March 5th, 2015 Infiniti has begun actively reaching out to customers via telephone, postcard mailers, and email in an effort to encourage clients to bring their vehicles into the retailer to have the Takata front passenger airbag recall campaigns repairs completed.

The purpose of this update is to remind retailers of rental coverage under these campaigns and to inform retailers of an automatic parts shipment for airbag inflators.

******* Parts Information/Availability *******

The parts distribution list included with this announcement should arrive at retailers beginning, April 8th, 2015. The logic for the automatic shipment levels were designed to enable retailers to have 10% of stock needed based on claims completion rates to date. Current parts inventory was taken into consideration when automatic shipment quantities were determined for each retailer.

PART #	VEHICLE
K8561-7994D	FX
K8E61-7994D	I30/35
KH5FA-7993D	QX4

NOTE: Parts are not restricted and may be ordered freely through normal process as needed. Rental should be provided only when inflator parts are not in stock.

EXPENSE CODE	DESCRIPTION	AMOUNT	MAX TOTAL	APPLICABLE PNC
502	Rental Expense	\$60/Day	\$120	R1303
				R1406
				P4235