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Sent on 01 16 2015 **Expires on** 04 16 2015
From Campaign Administration, American Honda Parts, Service & Technical Division
Subject Multi-Model Airbag Inflator Safety Recall Customer Notification Schedule

DATE: January 16, 2014

TO: All Acura Sales, Service & Parts Managers and Personnel
 FROM: Campaign Administration, American Honda Parts, Service & Technical Division
 RE: Multi-Model Airbag Inflator Safety Recall Customer Notification Schedule

Acura is currently preparing client notifications for the various drivers' and passengers' airbag inflator recalls. Please see the following chart for an outline of the notification schedule based on each related service bulletin:

Bulletin	Description	Notification Start	Notification End	Unfixed Quantity
14-023	National Passenger Airbag Inflator Safety Recall	January 21, 2015	February 2, 2015	15,500
14-044	Regional Passenger Airbag Inflator Safety Recall	January 21, 2015	February 2, 2015	28,600
14-029	National Driver Airbag Inflator Safety Improvement*	January 21, 2015	TBD	340,000
14-030	Regional Passenger Airbag Inflator Safety Improvement**	Mid- February	TBD	16,000
09-033	National Driver Airbag Inflator Safety Recall	Mid- February	End- February	8,700
10-026	National Driver Airbag Inflator Safety Recall	Mid- February	End- February	27,000

*Clients affected by both service bulletin(S/B) 14-029 and either 14-023 or 14-044 will receive both the driver's and passenger's airbag notification. These mailings will be complete by February 2, 2015. Clients affected by S/B 14-029 and not affected by 14-023 or 14-044 will receive only a driver's airbag notification. These mailings will be complete shortly after January 30, 2015.

**Clients affected by both S/B 14-029 and 14-030 will include both the driver's and passenger's airbag notifications. These mailings will occur in mid-February 2015. Clients affected by S/B 14-029 and not affected by 14-030 will receive only a driver's airbag notification. These mailings will occur sometime after February 2015.

Acura Parts Division is working to procure additional inflators to support these market actions. For some time, demand may outpace supply, and additional client handling may be required. Work with your DPSM to address any client concerns or escalated cases. Be sure to view the forthcoming video from Bruce Smith on the iN for additional details regarding the parts availability situation.

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