



To
**Infiniti Retailers & Executive Managers
Infiniti Service Directors & Managers
Infiniti Parts Managers**

Date
September 28, 2010

Subject
Air Bag Module Return Instructions

Reference
IPSB/10-029

NOTE: DO NOT DEPLOY THE USED/NON-DEPLOYED AIRBAG MODULE REMOVED FROM ANY VEHICLE.

Returns via YRC Reverse Logistics (for non DDS dealers)

Packaging Instructions

1. Place the used/non-deployed air bag module from the vehicle in the carton that the new air bag module was received in. Be sure to include any packing material that was used to ship the new module in the carton with the used module.

NOTE: Carton must be in like new condition. If a replacement carton is needed, contact your Dealer Parts Information Center (DPIC). **NOTE:** Replacement cartons may only be provided for campaign related returns. If a replacement carton is required for non-campaign parts returns, these can be purchased by the dealer from Label Master or some other packaging supplier.

2. Seal the carton with 2" clear tape across the entire top flap and along the top edges to securely close the carton.
3. Verify that the Class 9 hazardous material labels are still clearly visible on the carton and the proper shipping name: UN3268, air bag modules, 9, III
4. If the air bag was removed during a recall or service campaign, write on top of the carton: "Campaign Air Bag Module Return", otherwise write "Non-Campaign Air Bag Module Return".

Shipping Instructions

NOTE: Please accumulate a minimum of 10-15 air bag modules prior to contacting the YRC Reverse Logistics call center to arrange for the pick up of the modules.

1. Call the YRC Reverse Logistics call center at **1-800-357-9199** and tell the operator that you need to return air bag modules to your servicing PDC.
2. Provide the call center with the name, address and telephone of your servicing PDC.
3. Provide your dealership name, address and telephone number.
4. Provide the number of air bag modules being returned and the total weight.

5. The YRC Reverse Logistics team will fax/email you a copy of the completed Bill of Lading and shipping labels for the shipment.
6. The YRC Reverse Logistics call center will notify the local YRC terminal to pick up the air bag modules at your dealership.
 - Please do **NOT** call the local YRC terminal to schedule the pick up.
7. Place the packaged air bag modules and completed Bill of Lading aside for pick up by the carrier.

Returns via DDS

Packing Instructions:

1. Place the used/non-deployed air bag module from the vehicle in the carton that the new air bag module was received in. Be sure to include any packing material that was used to ship the new module in the carton with the used module.

NOTE: Carton must be in like new condition. If a replacement carton is needed, contact your Dealer Parts Information Center (DPIC). NOTE: Replacement cartons may only be provided for campaign related returns. If a replacement carton is required for non-campaign parts returns, these can be purchased by the dealer from Label Master or some other packaging supplier.

2. Seal the carton with 2" clear tape across the entire top flap and along the top edges to securely close the carton.
3. Verify that the Class 9 hazardous material labels are still clearly visible on the carton and the proper shipping name: UN3268, air bag modules, 9, III
4. If the air bag was removed during a recall or service campaign, write on top of the carton: "Campaign Air Bag Module Return", otherwise write "Non-Campaign Air Bag Module Return".

Bill of Lading Instructions (refer to example on page 3):

Use the blank Bill of Lading on page 4 and enter the following:

1. Servicing PDC name, address & telephone number.
2. Date of the shipment.
3. Dealership name and address as indicated on the sample Bill of Lading.
4. Number of packages being shipped on line 1.
5. Total weight of the packages being shipped on line 1.
6. Total number of packages being shipped.
7. Total weight of the packages being shipped.
8. Print the name of the trained/certified employee (Parts Manager or designee) and sign as shown on sample Bill of Lading.

9. Print the name of the DDS carrier that will be transporting the air bag modules back to your servicing PDC.

Shipping Instructions:

Place the packaged air bag cartons and completed Bill of Lading in DDS delivery area for DDS driver pick up.

SHIPPER PLEASE NOTE ▶	FREIGHT CHARGES ARE PREPAID ON THIS BILL OF LADING UNLESS MARKED COLLECT	CARRIER PLEASE NOTE ▶	IF SINGLE SHIPMENT CHECK BOX BELOW		
PLACE PRO LABEL HERE		STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE SINGLE SHIPMENT PICKUP <input checked="" type="checkbox"/>			
CONSIGNEE (TO) Servicing PDC Name (1)		SHIPPER (FROM) Dealer Name (3)			
STREET Servicing PDC Street Address (1)		DATE (2) P.O. NO. SHIPPER NO.			
CITY, STATE, ZIP Servicing PDC City, State and Zip		STREET Dealer Street Address (3)			
PHONE NO. Servicing PDC Tel. No.		ROUTE VEHICLE NO.			
NUMBER SHIPPING UNITS	H M	KIND OF PACKAGING, DESCRIPTION OF ARTICLES, SPECIAL MARKS AND EXCEPTIONS	NMFC No.	CLASS	WEIGHT (LBS) (Subject to Correction)
(4)	X	4G BOXES X 9.0 LBS UN3268, AIR BAG MODULES, 9, III EX-1993040309 NO PLACARDS REQUIRED PER 49CFR 172.504(F)(9) 2008 ERG 171	19697	55	(5)
(6) ◀ TOTAL					TOTAL ▶ (7)
EMERGENCY CONTACT: CHEMTREC 1-800-424-9300/1-703-527-3887					
THIS IS TO CERTIFY THAT THE ABOVE NAMED MATERIALS ARE PROPERLY CLASSIFIED, DESCRIBED, PACKAGED, MARKED AND LABELED AND ARE IN PROPER CONDITION FOR TRANSPORT ACCORDING TO THE APPLICABLE REGULATIONS OF THE DEPARTMENT OF TRANSPORTATION.					
SHIPPER Parts Manager Name (8)			CARRIER DDS Carrier Name (9)		
AUTHORIZED SIGNATURE Parts Manager Signature			AUTHORIZED SIGNATURE Carrier Driver Signature		DATE 09/28/10

NUMBER OF PIECES RECEIVED ▲

