

GM CUSTOMER CARE AND AFTERSALES  
DCS3470  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 16, 2014

Subject: 14271 - Safety Recall  
Power Seat Height Adjuster Bolt

Models: 2010-12 Cadillac SRX, Chevrolet Equinox, GMC Terrain;  
2011-12 Buick LaCrosse, Regal, Chevrolet Camaro  
Equipped with Driver Power Seat Height Adjuster

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

General Motors is releasing Safety Recall 14271 today. The total number of U.S. vehicles involved is approximately 414,000. Please see the attached bulletin for details.

**Customer Letter Mailing**

The customer letter mailing will begin on December 26, 2014.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated December 16, 2014.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available late December 2014.

END OF MESSAGE

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