

GM CUSTOMER CARE AND AFTERSALES
DCS3477
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 10, 2014

Subject: 14008B – Safety Recall
Overheated Exhaust Components
Additional Population Added

Models: 2014 Chevrolet Silverado 1500, GMC Sierra 1500; 2015 Cadillac Escalade, Escalade ESV; Chevrolet Silverado HD, Suburban, Tahoe; GMC Sierra HD, Yukon, Yukon XL Equipped with 4.3L Engine (LV1/LV3), 5.3L Engine (L83), 6.0L Engine (LC8/L96), or 6.2L Engine (L86)

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

This bulletin has been revised to include (243 U.S.) 2015 model year vehicles. Please discard all copies of bulletin 14008A.

Customer Letter Mailing

The customer letter mailing will begin on December 11, 2014 via FedEx.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated with the additional VINs December 11, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR for the additional vehicles will be available near future.

END OF MESSAGE
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