

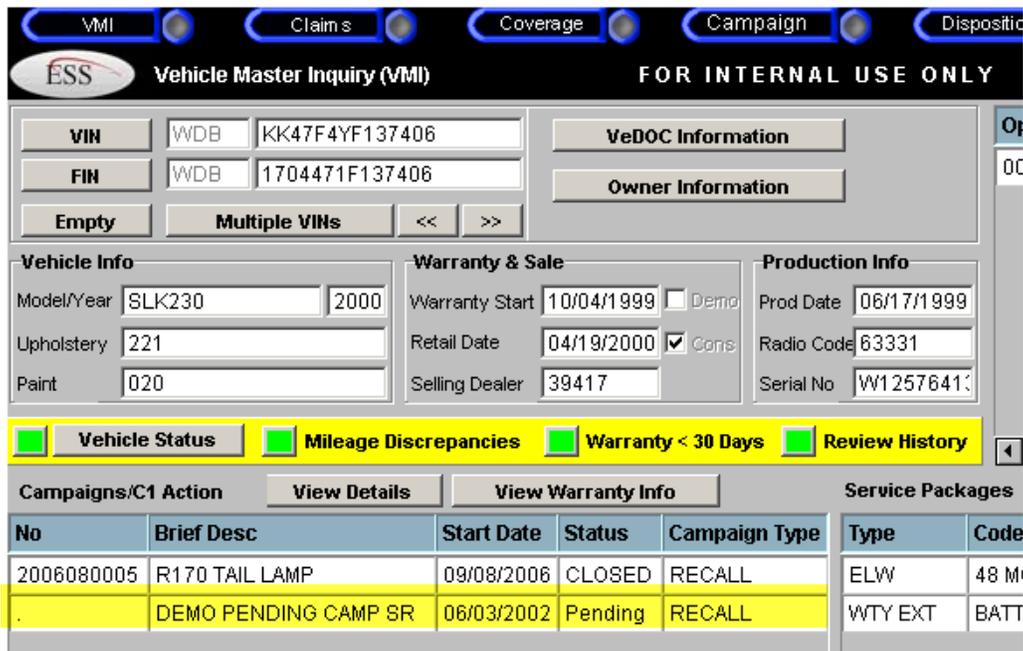
newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: VMI and Pending Recall Campaign Identification-	DATE: July 1, 2014

IMPORTANT RECALL INFORMATION

In conjunction with today's Recall announcement of SL and SLK vehicles, an important change is also occurring to VMI to identify vehicle subject to recalls and assist dealers with customers.

- Effective today VMI will also flag affected recall vehicles prior to recall launch, so dealers are informed of dealer inventory that may not be retailed prior to recall repair as well as provide answers to inquiring customer if their vehicles are involved in a pending recall.
- VMI will identify the affected recall vehicles with the brief description of the recall, and a Status of "Pending". No recall campaign number will be provided and no list of recalled vehicles will be available via the "Campaign" drop down button until the recall is launched.
- MBUSA will continue to provide a full pdf list of the affected vehicles with the initial recall announcement.
- For a "Pending" recall, the "Start Date" indicated in VMI does not reflect the launch date of the recall but is necessary for computer system functions.
- Presently the "View Details" button will not link to any documents. Once available, the "View Details" will display VIN list and NetStar NewsChannel Announcement of the pending recall and other important information.



No	Brief Desc	Start Date	Status	Campaign Type	Type	Code
2006080005	R170 TAIL LAMP	09/08/2008	CLOSED	RECALL	ELW	48 M
.	DEMO PENDING CAMP SR	06/03/2002	Pending	RECALL	WTY EXT	BATT