



Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

Date: December 1, 2014

**To: All US and PR Mitsubishi Dealer Principals
All US and PR Mitsubishi Dealership Service Managers
All US and PR Mitsubishi Dealership Parts Managers**

Subject: Upcoming Safety Recall Affecting Certain 2004 - 2005 MY Lancer, Lancer Sportback, and Lancer Evolution Vehicles – Front Passenger Air Bag Inflator (SR-14-012)

On November 24, 2014, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2004 – 2005 Lancer, Lancer Sportback, and Lancer Evolution vehicles built August 4, 2003 to December 10, 2004. The affected vehicles originally sold in or ever registered in specific high absolute humidity areas, such as in Florida and along the Gulf Coast, and which are equipped with a specific type of front passenger air bag inflator provided by Takata, could be susceptible to rupture and the front passenger air bag could deploy abnormally in the event of a crash, increasing the risk of injury to the occupant. The cause of the potential for inflator rupture and the influence of high absolute humidity are under investigation.

This safety recall campaign is an expansion of SC-14-004, Lancer Passenger Air Bag Inflator Special Service Campaign, and will supersede it. The vehicles being recalled are those originally sold in, or ever registered in, the areas of Florida, Georgia, Alabama, Mississippi, Louisiana, Texas, South Carolina, Puerto Rico, Hawaii, U.S. Virgin Islands, Guam, Saipan and American Samoa.

Later this week, you will receive a formal/official dealer notification from MMNA regarding the above safety recall. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.
2. **You are required to continue to perform the current service campaign (SC-14-004) on any affected vehicles until you have received official notification regarding this safety recall (SR-14-012).**

In the event you receive any direct customer inquiries regarding this issue, and the vehicle is not affected by SC-14-004, please refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.