

JERR-DAN CORPORATION

13224 FOUNTAINHEAD PLAZA
HAGERSTOWN, MD 21742
1-800-926-9666
www.jerr-dan.com

SAFETY RECALL NOTICE

Attention: Jerr-Dan Dealer
Subject: Muncie Power Products FR67 Series PTO
Models Affected: Standard Duty, Medium Duty, Heavy Duty, Multi-Car Carriers, and Standard Duty Wreckers
Date: October 16, 2014
Reference Number: 14V-507

Purpose:

Muncie Power Products (Muncie) has notified Jerr-Dan Corporation (Jerr-Dan) that it has determined that a defect, which relates to motor vehicle safety, exists in certain model year 2009-2014 Standard Duty, Medium Duty, Heavy Duty, Multi-Car Carriers, and Standard Duty Wrecker vehicles manufactured July 2010 through November 2013. The defect could exist in Muncie's FR67 Power Take Off (PTO) unit installed on 2009-2014 Ford F350-550 chassis with 6.8L gasoline engines. Muncie reported that the PTO's pressure switch can see high temperatures on this application that may cause the internal diaphragm to seep transmission fluid out of the switch's screw in the side of the body. Over time, oil seeping from the PTO pressure switch, if exposed to an ignition source, could result in a fire. This Recall must be completed on all affected units.

Required Action:

1. Owners of the affected Carriers and Wreckers manufactured July 2010 through November 2013 have received a Safety Recall Notice, NHTSA Campaign Number – 14V-507 (example enclosed). Owners of the affected trucks have been instructed to contact their local Jerr-Dan dealer to have this Recall performed.
2. Attached is a copy of the master serial number list of the affected Carriers and Wreckers. Please verify the serial number is listed prior to performing any updates. Once the serial number has been verified as an affected Carrier or Wrecker, please schedule with the owner of the truck an agreed-upon time for completion of the update.
3. A Muncie provided Rework Kit# 43TK5532 must be ordered for each affected unit by contacting:

Muncie Power Products at 1-800-367-7867.

Muncie will provide this kit at no charge through their customer service department upon your request.

4. Upon receipt of the Kit, perform the required rework as per the instructions in the kit provided by Muncie. The time to complete the Procedure may vary based on a number of factors; however the estimated time is approximately half (1/2) an hour under normal circumstances.
5. Promptly notify Jerr-Dan of the completion of this Bulletin by sending the enclosed Campaign Completion Form to Jerr-Dan in accordance with the instructions on the form.
6. Please be reminded that it is a violation of Federal law for you to sell or lease an affected Standard Duty Wrecker covered by this notification until this recall has been performed on the Standard Duty Wrecker. Substantial civil penalties apply to violations of this law.

Reimbursement of Costs:

To receive reimbursement, the entity must file a warranty claim through the standard warranty process. When filing this claim, please reference "Notice # **14V-507**" so that proper credit may be issued.

Once Jerr-Dan is notified of the completion of the required rework on the PTO, the responsible account will be reimbursed for up to half (1/2) an hour of labor.

Contacts:

If you have any questions or need further information, please contact the Product Safety and Reliability Department by email (productsafety@jerrdan.com) or telephone (800-926-9666).

Enclosures:

Master Serial Number List

Example – Safety Recall Notice (Product Owner Notification)

Owner Update Form

Campaign Completion Form

Safety Recall Notice #14V-507
Master Serial Number Listing

0220000179	0220002722
0220000720	0220002854
0220000784	0220002904
0220000820	0220002905
0220000821	0220002906
0220000829	0220002907
0220000849	0220002913
0220000990	0220002914
0220001022	0220002915
0220001034	0220002916
0220001200	0220002925
0220001203	0220002926
0220001210	0220003190
0220001278	0220003737
0220001466	0220003826
0220001505	0220003884
0220001508	0220003926
0220001584	0220003978
0220001591	0220004036
0220001647	0220004096
0220001648	0220004271
0220001649	0220004298
0220001678	0220004480
0220001804	0220004486
0220001858	0220004494
0220001888	0220004651
0220001944	0220004746
0220002004	0230000141
0220002010	0230001156
0220002145	0230001265
0220002176	0230001306
0220002187	0230001316
0220002189	0230001500
0220002198	0230001581
0220002269	0230001582
0220002293	0230001625
0220002312	W040702
0220002595	

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SAFETY RECALL NOTICE

Date: October 16, 2014

Reference Number: 14V-507

Attn: Jerr-Dan Product Owner

Re: Standard Duty, Medium Duty, Heavy Duty, Multi-Car Carriers, and Standard Duty Wreckers

Subject: Muncie Power Products FR67 Series PTO

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Muncie Power Products (Muncie) has notified Jerr-Dan Corporation (Jerr-Dan) that it has determined that a defect, which relates to motor vehicle safety, exists in certain model year 2009-2014 Standard Duty, Medium Duty, Heavy Duty, Multi-Car Carriers, and Standard Duty Wrecker vehicles manufactured July 2010 through November 2013. The defect could exist in Muncie's FR67 Power Take Off (PTO) unit installed on 2009-2014 Ford F350-550 chassis with 6.8L gasoline engines. Muncie reported that the PTO's pressure switch can see high temperatures on this application that may cause the internal diaphragm to seep transmission fluid out of the switch's screw in the side of the body. Over time, oil seeping from the PTO pressure switch, if exposed to an ignition source, could result in a fire. This Recall must be completed on all affected units.

WHAT SHOULD YOU DO?

Please contact your Jerr-Dan Dealer as soon as possible to arrange a service date and so that the dealer may order the necessary parts for the repair. Instructions and parts for making this correction are available to your dealer. The labor time necessary to perform this service correction is approximately half (1/2) an hour. However, you should contact your dealer for information on the amount of time that will be needed to schedule and process your vehicle.

Your Jerr-Dan dealer is best equipped to obtain parts and provide service to ensure that this condition is addressed as promptly as possible on your vehicle. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Jerr-Dan Product Safety and Reliability Department via one of the methods below:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

After contacting your dealer and Jerr-Dan Product Safety and Reliability Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact Jerr-Dan at:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

Owner Verification:

An Individual Serial Number List is enclosed, indicating affected Carriers and/or Wreckers that you own according to Jerr-Dan's records. Please review and verify your ownership of the units on the enclosed Individual Serial Number List. If the information specified on the Individual Serial Number List is incorrect, immediately complete the enclosed Owner Update Form for each incorrect unit and send the updated information to Jerr-Dan in accordance with the instructions on the form. Jerr-Dan will then contact the new owner of the carrier and/or wrecker.

Federal law states that any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry for any this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jerr-Dan Corporation
Product Safety and Reliability Dept.

Enclosures:

Owner Update Form

Individual Serial Number List



Product Owner Update Form

- Complete ALL Sections of this form and mail or fax to the appropriate location specified below.
- It is very important to keep Jerr-Dan updated with current product ownership information. By registering the products you own, you can ensure that Jerr-Dan will be better prepared to serve you and provide support.
- DO NOT include Lessees/Renters of Leased/Rented Products on this form.
- To report a *Scrapped, Stolen, Missing, or Recovered product*, use the "Jerr-Dan Product Status Verification Form No. PSR015-JDC."

Product Information

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Contact Information

Company Name: _____

Street Address: _____

Address1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail Address: _____

Contact Name: _____ Signature: _____ Date: _____

***Product Owner Information** (Same as Contact)

Company Name: _____

Street Address: _____

Address1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail/Website Address: _____

Mail or Fax Completed Form to:

**Jerr-Dan Corporation
Product Safety & Reliability Department
13224 Fountainhead Plaza
Hagerstown, MD 21742**

**Facsimile: 301/745-3713
Email: productsafety@jerr-dan.com**



Product Safety & Reliability Department
13224 Fountainhead Plaza
Hagerstown, MD 21742
Telephone: (800) 926-9666
Facsimile: (301) 745-3713
E-Mail Address: ProductSafety@Jerr-Dan.com

Campaign Completion Form	➤ Complete <u>ALL</u> Sections of this form and mail or fax to the location specified above.
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Product Information

Make: _____	Model: _____	Hour Meter Reading: _____
Serial Number or VIN/PIN: _____		

Completion Information

Bulletin Number: _____	Completion Date: _____
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Completed By Contact Information

Company Name: _____			
Street Address: _____		Address1: _____	
City: _____	State/Province: _____	Zip/Postal Code: _____	Country: _____
Telephone: _____	Facsimile: _____	E-Mail Address: _____	
Contact Name: _____	Signature: _____	Date: _____	

* ***If you would like to update the current ownership information that we have on file for the above referenced unit, please complete and return an Owner Update Form (PSR008-JDC).***