

GM CUSTOMER CARE AND AFTERSALES
DCS3404
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 14, 2014

Subject: 14350C - Safety Recall
Unintended Ignition Key Rotation
Parts Information Section Revised

Models: 2000-2005 Chevrolet Impala
2000-2005 Chevrolet Monte Carlo
1997-2005 Chevrolet Malibu
1999-2004 Oldsmobile Alero
1998-2002 Oldsmobile Intrigue
1999-2005 Pontiac Grand Am
2004-2008 Pontiac Grand Prix

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

The Parts Information section has been revised. Dealers should place orders via the Parts Workbench or EPIC using DRO or CSO. There is no need to place a CSO-3 order as stock will be available at your local PDC. Orders will process within the normal standards of service. Refer to answerbacks and/or order status inquiries for order information. Orders will continue to be monitored by GMCCA. Please discard all copies of 14350B.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES