



Michael A. Berardi
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

June 20, 2014

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Awareness Communication - Upcoming Field Service Action 14B04**
 Certain 2005-2007 Model Year Mustang, 2004 Ranger, and 2005-2006 Ford GT
 Vehicles Sold or Currently Registered in Florida, Hawaii, Puerto Rico, or the U.S. Virgin
 Islands
 Airbag Inflator Replacement

REASON FOR THIS COMMUNICATION

To advise you that Ford, along with other vehicle manufacturers, is complying with a request from the National Highway Traffic Safety Administration (NHTSA) to conduct a Field Service Action for the purpose of collecting certain airbag inflators from vehicles in the field. This request has been made by NHTSA to support an ongoing investigation regarding driver and passenger airbag inflators on non-Ford vehicles. Once NHTSA posts this information on its website, there is a possibility that you may be contacted by customers about this action. This notice is intended to help you answer customer questions.

AFFECTED VEHICLES

Vehicles meeting the following criteria that were either originally sold in, or are currently registered in, Florida, Hawaii, Puerto Rico, or the U.S. Virgin Islands.

Vehicle Line	Model Year	Assembly Plant	Build Dates
Mustang	2005 - 2007	Flatrock	August 16, 2004 through June 25, 2007
Ranger	2004	Edison	August 12, 2003 through March 1, 2004
Ranger	2004	Twin Cities	August 1, 2003 through July 30, 2004
Ford GT	2005 - 2006	Wixom	June 1, 2004 through August 24, 2006

SERVICE ACTION

Dealers will be directed to replace either the driver or front passenger airbag inflators, depending on the specific vehicle, and return the replaced parts for analysis. It is anticipated that the complete dealer bulletin announcing this upcoming action will be provided to dealers once replacement parts are available (estimated third Quarter, 2014).

CUSTOMER NOTIFICATION

Owners of affected vehicles will not be notified until after dealers have received service repair and parts ordering information.

OASIS AND FSA VIN LISTS

OASIS and FSA VIN lists will be activated once the full dealer bulletin has been posted.

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi