

GM CUSTOMER CARE AND AFTERSALES
DCS3385
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 6, 2014

Subject: Safety Recall 13276 – Customer Letter Remail
Front Axle Right Half Shaft Fracture

Models: 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)
and Manual Transmission (MF3/MR5)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

On October 8, 2013, General Motors announced Safety Recall 13276, Front Axle Right Half Shaft Fracture. General Motors will mail a reminder letter to customer that have not had the repair completed on their vehicle. This letter mailing will begin October 10, 2014. A sample of the remail letter is attached to this message.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES