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September 2014

VEHICLE SAFETY DEFECT NOTIFICATION
NHTSA Recall Campaign # 14V-467

Dear Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Jayco has decided that a defect which relates to motor vehicle safety exists on certain Model Year 2013 and 2014 Seneca Class C motorhomes manufactured May 7, 2012 through February 12, 2014. Water infiltration into the backside of the TriMark keypad, located in the entrance door, can generate corrosion of the internal electronic components of the keypad. The corrosion may cause the electronic components of the keypad to malfunction creating the possibility of an electrical short, which could result in a thermal event in the entrance door of the motor home.

The recall repair is to replace the keypad and add a 5 amp fuse to protect the wiring running from the house battery to the TriMark Keypad. All pertinent documents to this recall are on file on Jayco Partners under the Service / Parts Tab.

DEALER CAMPAIGN RESPONSIBILITY

All unsold vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles. **Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall and register the unit by submitting the Warranty Registration information to Jayco.**

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

If you have any questions regarding this recall or instructions, please contact Jayco Service 800-283-8267.

Thank you for your assistance.

Sincerely,

Terri Tobias
Regulatory Compliance Manager