



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 19, 2014

Mr. Phil Hartnagel  
Senior Manager Product Investigation and Campaigns  
Chrysler Group LLC  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326-2757

NVS-215SM  
14V-530

**Subject:** Fuel Pump Relay may Fail Resulting in Stall

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/DURANGO/2011  
JEEP/GRAND CHEROKEE/2011

**Mfr's Report Date:** September 4, 2014

**NHTSA Campaign Number:** 14V-530

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 188,723

**Problem Description:**

Chrysler Group LLC (Chrysler) is recalling certain model year 2011 Dodge Durango and Jeep Grand Cherokee vehicles manufactured January 5, 2010, to July 20, 2011, and equipped with either a 3.6L or 5.7L engine. In the affected vehicles, the fuel pump relay inside the Totally Integrated Power Module (TIPM-7) may fail, causing the vehicle to stall without warning.

**Consequence:**

A vehicle stall increases the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will replace the fuel pump relay with one external to the TIPM, free of charge. The recall is expected to begin on October 24, 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P54.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement