



08/26/2014

This letter constitutes formal notification to you that S&S Truck Parts, Inc. ("S&S"), is conducting a safety recall to address a defect that relates to motor vehicle safety in certain NEWSTAR drag link assemblies (Part No. S-22084). The subject assemblies were not manufactured to the proper specifications and therefore cannot be installed properly on the vehicles for which they are intended. If a mechanic forces the installation of one of these assemblies, it can result in a failure of the steering system, which could lead to a loss of control and possibly result in a crash.

We understand that there remain several defective S&S drag link assemblies which have not been returned by the end user truck owner/operators who are either your direct customers or may be further down the distribution chain.

We are required to give notice to any end-users who can be identified and to replace the defective assemblies at no charge. We would appreciate any assistance you can provide us in identifying the remaining several end users who bought these parts directly or indirectly through you.

If you prefer not to give us the identity of end users you are able to identify, please send a copy of the attached notice directly to all such end users. If you elect to send these notices directly instead of giving us their contact information, please use the attached envelopes which are required to be used pursuant to federal recall regulations. Please let us know how many of these notices you send out and how many responses you receive.

Please note that it is a violation of Federal law for a dealer or distributor to deliver a drag link assembly covered by this recall under a sale or lease.

Please feel free to call me if you have any questions about this letter or our recall of the defective drag link assemblies.

Sincerely,

S&S Truck Parts, Inc.



Richard Hoffman, Executive Vice President

[WWW.SANDSTRUCK.COM](http://WWW.SANDSTRUCK.COM)

**ILLINOIS (CORPORATE HEADQUARTERS)**

600 W. Irving Park Road, Schaumburg, IL 60193  
T: 847.584.2000 | F: 800.621.1558

**CALIFORNIA**

5200 Ontario Mills Pkwy, Suite 100, Ontario, CA 91764  
T: 909.481.8111 | F: 909.481.8555

**NORTH CAROLINA**

5320 Departure Drive, Raleigh, NC 27616  
T: 919.876.4206 | F: 919.872.2836

**TEXAS**

1401 Valley View Lane, Suite 135, Irving, TX 75061  
T: 972.986.5400 | F: 972.986.9333



**IMPORTANT SAFETY  
RECALL NOTICE  
NHTSA Recall No. 14E-033**

Dear Purchaser of a NEWSTAR Drag Link Assembly:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

S&S Truck Parts, Inc. ("S&S"), has decided that a defect which relates to motor vehicle safety exists in certain NEWSTAR drag link assemblies (Part No. S-22084). According to the information available to us, you purchased one or more of these drag link assemblies.

The subject assemblies were not manufactured to the proper specifications and therefore cannot be installed properly on the vehicles for which they are intended. If a mechanic forces the installation of one of these assemblies, it can result in a failure of the steering system, which could lead to a loss of control and possibly result in a crash.

**WHAT WE WILL DO:**

S&S will replace all of the drag link assemblies covered by this recall with OEM assemblies, and S&S will pay for all labor costs and other associated charges. The estimated time required for the installation of a replacement assembly is 3.5 hours.

**WHAT YOU SHOULD DO:**

Please contact Mr. Steve Danziger at S&S at 1-800-621-1553, Ext 2125, to arrange the replacement of the drag link assemblies covered by this recall.

If you have a complaint regarding the implementation of this recall, you may submit it to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this recall may cause you, but we want to assure that any possible safety problems associated with our products are remedied promptly.

  
Richard M. Hoffman  
Executive Vice-President