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September 2014

VEHICLE SAFETY DEFECT NOTIFICATION
NHTSA Recall Campaign # 14V-468

Dear Valued Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Jayco has decided that a defect which relates to motor vehicle safety exists on certain Model Year 2014 and 2015 White Hawk Summit 27RBOK travel trailers manufactured November 12, 2013 through July 10, 2014. The frame outriggers nearest the tire on the door side and off door side may be positioned to allow contact when the travel trailer is making sharp turns. Rubbing of the tire may cause premature wear and subsequent failure which could contribute to personal injury or property damage.

The remedy for the affected vehicles is an inspection of the outriggers nearest the tire on each side of the travel trailer and if confirmed it is positioned incorrectly, the outrigger will be modified to prevent contact with the tire. All pertinent documents to this recall are available on Jayco Partners Service / Parts Tab.

DEALER CAMPAIGN RESPONSIBILITY

All unsold vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles. **Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall and register the unit by submitting the Warranty Registration information to Jayco.**

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

If you have any questions regarding this recall or instructions, please contact Jayco Service 800-283-8267.

Thank you for your assistance.

Sincerely,

Terri Tobias
Regulatory Compliance Manager