



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 12, 2014

Mr. Nasser Zamani  
Daimler Trucks North America LLC  
4747 N. Channel Avenue  
PO Box 3849  
Portland, OR 97217-3849

NVS-215KS  
14V-477

**Subject:** Wheelchair Lift - Platform Cracking

Dear Mr. Zamani:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOMAS BUILT BUSES/FS-65/2006-2015  
THOMAS BUILT BUSES/MINOTOUR/2006-2015  
THOMAS BUILT BUSES/SAF-T-LINER C2/2006-2015  
THOMAS BUILT BUSES/SAF-T-LINER EF/2006-2015  
THOMAS BUILT BUSES/SAF-T-LINER EFX/2006-2015  
THOMAS BUILT BUSES/SAF-T-LINER HDX/2006-2015

**Mfr's Report Date:** August 4, 2014

**NHTSA Campaign Number:** 14V-477

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 4,334

**Problem Description:**

Daimler Trucks North America LLC (Daimler) is recalling certain model year 2006-2015 Thomas Built Buses FS-65, Saf-T-Liner C2, Saf-T-Liner HDX, Saf-T-Liner EF, Saf-T-Liner EFX, and Minotour DRW school buses manufactured January 3, 2006, to August 1, 2014. The affected vehicles are equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Daimler will notify owners, and dealers will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin on October 2, 2014. Owners may contact Daimler customer service at 1-800-385-4357. Daimler's number for this recall is FL-663.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Daimler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement