



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 8, 2014

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-489

Subject: Console Storage Compartment Latch/FMVSS 201

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/IMPALA/2014-2015

Mfr's Report Date: August 7, 2014

NHTSA Campaign Number: 14V-489

Components:

STRUCTURE

Potential Number of Units Affected: 14,940

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014-2015 Chevrolet Impala vehicles manufactured May 7, 2014, to July 28, 2014. In the event of an accident, the center storage console may not stay latched. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 201, "Occupant Protection In Interior Impact."

Consequence:

The storage compartment door may not remain closed in the event of a crash, increasing the risk of occupant injury.

Remedy:

Parts to remedy this condition are not currently available. GM will send owners an interim notification in early October 2014, and will send a second letter when parts are available. At that time dealers will replace the console storage compartment door inertia latch, free of charge. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 14476.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed interim and final owner notification letters and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement