



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 11, 2014

Mr. Tim LaFon
Nova Bus
1000 Industriel Blvd.
Saint-Eustache J7R 5A5

NVS-215KS
14V-473

Subject: Windshield Wiper Linkage may Loosen

Dear Mr. LaFon:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NOVA BUS/NOVA LFS/2013

Mfr's Report Date: July 31, 2014

NHTSA Campaign Number: 14V-473

Components:
VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES

Potential Number of Units Affected: 189

Problem Description:

Nova Bus (Nova) is recalling certain model year 2013 Nova LFS transit buses. The bolt used to secure the windshield wiper linkage to the wiper motor may become loose over time.

Consequence:

If the windshield wiper linkage loosens from the wiper motor, the wipers may become inoperable, reducing the driver's visibility and increasing the risk of a crash.

Remedy:

Nova will notify owners, and dealers will replace the bolt and nut that attach the windshield wiper linkage to the wiper motor, free of charge. The recall is expected to begin in late September 2014. Owners may contact Nova customer service at 1-800-350-6682.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement