



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 9, 2014

Ms. Terri Tobias  
Regulatory Compliance Manager  
Jayco, Inc.  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NVS-215SM  
14V-467

**Subject:** Corrosion Of Door Lock Electrical Components/Fire

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAYCO/SENECA/2013-2014

**Mfr's Report Date:** July 21, 2014

**NHTSA Campaign Number:** 14V-467

**Components:**

LATCHES/LOCKS/LINKAGES  
STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 415

**Problem Description:**

Jayco, Inc. (Jayco) is recalling certain model year 2013-2014 Seneca motorhomes, manufactured May 7, 2012, through February 12, 2014, and equipped with an entrance door that includes a TriMark Keyless Entry System. Water infiltration into the back of the TriMark Keypad at the entrance door may cause corrosion on the electrical components of the keypad.

**Consequence:**

Corrosion due to water infiltration could result in an electrical short, increasing the risk of a fire.

**Remedy:**

Jayco will notify owners, and dealers will add a 5amp fuse to protect against a short circuit, free of charge. Additionally, a remedy to prevent the ingress of water is being developed. The recall is expected to begin in September 2014. Owners may contact Jayco customer service at 1-800-283-8267.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Jayco's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement