



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 9, 2014

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NVS-215SM
14V-466

Subject: Seat Belt Fray/FMVSS 209

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/CORNERSTONE/2014-2015

Mfr's Report Date: July 31, 2014

NHTSA Campaign Number: 14V-466

Components:

SEAT BELTS

Potential Number of Units Affected: 20

Problem Description:

Entegra Coach (Entegra) is recalling certain model year 2014-2015 Cornerstone motorhomes manufactured January 21, 2014, through March 25, 2014 and equipped with certain Villa ABTS driver and passenger seats. The seat belt attachment may be incorrect and the seat belt may fray if it rubs along a steel bracket in the seat, reducing its strength. As such, these seats do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 209, "Seat Belt Assemblies."

Consequence:

The weakened seat belt may fail to properly restrain the seat occupant in the event of a crash, increasing the risk of injury.

Remedy:

Entegra will work with Villa to notify owners, and dealers will inspect and repair the seat with proper fasteners and inspect the seat belt webbing for fraying and replace the seat belt assembly, if necessary, free of charge. The recall began in June 2014. Owners may contact Entegra customer service at 1-800-945-4787.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received a copy of the owner notification letter that Villa sent to the affected Entegra owners. Please be reminded that as the vehicle manufacturer, Entegra is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if Villa's safety recall campaign is not successful, the agency may require Entegra to conduct a follow-up notification and conduct additional quarterly reporting.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Villa will be handling the quarterly reporting for this campaign.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement