

GM CUSTOMER CARE AND AFTERSALES
DCS3319
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 25, 2014

Subject: Upcoming Safety Recall 14309 - Update
Customer Letter Mailing

Models: 2005-07 Saab 9-7X, 2006 Chevrolet TrailBlazer EXT and GMC
Envoy XL, 2006-07 Buick Rainier, Chevrolet TrailBlazer, and GMC
Envoy Previously Repaired in Safety Recall 12180.

To: All Buick, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

On July 2, 2014, Buick, Chevrolet, and GMC dealers were advised via GM
GlobalConnect of upcoming safety recall 14309, Driver Door Switch Short Circuit.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will begin
notifying involved customers of their involvement beginning August 25, 2014. The
customer letter will advise customers that parts are not currently available and that
they will receive another letter when parts become available. A copy of the letter is
attached to this message.

The recall bulletin will be released when parts are available.

The Investigate Vehicle History screen in the Global Warranty Management system has
already been updated with involved VINs.

END OF MESSAGE
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