

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: August 20, 2014  
SUBJECT: **Recall Campaign 123: 2011 - 2014 Sonata Automatic  
Transaxle Shift Lever Repair (TSB# 14-01-033)**

Hyundai Motor America is conducting Recall Campaign 123 to repair the connection between the shift cable and shift lever on certain 2011 – 2014 Sonata model vehicles.

Technical Service Bulletin #14-01-033 (Recall 123) provides the details of the recall and the service procedure to repair the connection between the shift cable and shift lever.

In order to identify only those vehicles affected by Recall Campaign 123, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 123.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING – RETAILED and DEALER STOCK

TSB #14-01-033 will be available on Hyundai's Service Website on August 20, 2014. It contains instructions on performing the service and submitting the recall claim.

*An initial shipment of E-Clips began shipping on August 20, 2014 to dealers in their weekly parts shipment. Additional parts can be ordered following the standard parts ordering procedure.*

Customer notification letters will begin mailing the week of August 25, 2014.

It is IMPORTANT TO SUBMIT A RECALL CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

**LEGAL LIABILITY NOTICE:** You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA