Austin Fadel / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
June 10, 2014
Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

Safety Recall DSF (D3F) *(Supplement to D0F) - Preliminary Notification*
2003 - Certain 2004 Model Year Corolla, Corolla Matrix, and Tundra Vehicles
2002- Early 2004 Model Year Sequoia Vehicles
Front Passenger Airbag Inflator Module

This notification is being provided to inform dealerships of our intent to ***suspend Safety Recall D0F*** until further notice. Once remedy part preparation is complete, we will notify dealerships of the updated remedy procedure.

Background

The original remedy for Safety Recall D0F launched in early August, 2013, included an inspection and, if necessary, replacement of the airbag inflator module. An update to the remedy procedure now requires the replacement of the airbag inflator module for ALL vehicles included in this supplemental action. Once parts are available, Toyota will re-notify owners of vehicles where Safety Recall D0F is not yet complete and vehicles that received an inspection only. Vehicles that received a replacement airbag inflator module are not included in this supplemental action.

Condition

The subject vehicles are equipped with front passenger airbag inflators which could have been assembled with improperly manufactured propellant. Improperly manufactured propellant could cause the inflator to rupture and the front passenger airbag to deploy abnormally in the event of a crash, increasing the risk of injury to the occupant.

Covered Vehicles

There are approximately 731,300 Toyota vehicles covered by this Safety Recall in the US. However, vehicles covered by Safety Recall D0F, that received a replacement airbag inflator module, are not included in this supplemental action.

Model	Model Year	Appx UIO	Production Range
Corolla	2003	330,542	Mid-December, 2001 through Early April, 2004
	2004	170,707	
Corolla Matrix	2003	87,481	Mid-December, 2001 through Late January, 2004
	2004	69	
Tundra	2003	62,728	Late May, 2002 through Early July, 2004
	2004	19	
Sequoia	2002	31,179	Early April, 2002 through Mid-July , 2004
	2003	42,243	
	2004	1	

Status

- Until further notice, dealers are requested to ***suspend*** Safety Recall D0F effective immediately.
- ***Toyota is currently preparing the remedy parts. Once remedy part preparation is complete, we will notify dealerships of the updated remedy procedure.***
- If a dealership is currently in the process of completing D0F (at the time of this announcement), Toyota requests that the airbag inflator be replaced before returning the vehicle to the customer.
- Claims for D0F must be submitted by June 16, 2014. After this date Toyota will be unable to accept D0F claims.
- DSF ("D3F" until the remedy is launched) Preliminary Notification documents will be posted on TIS starting the morning of Wednesday, June 11, 2014.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

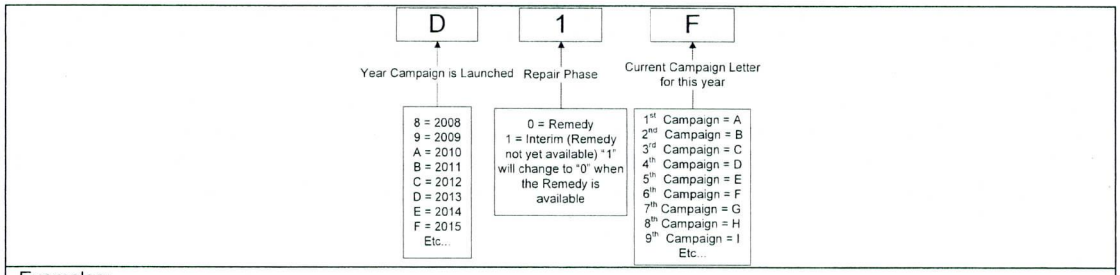
Customer Handling

A FAQ is attached to help dealerships respond to any customer concerns. If the customer has any further questions, they are requested to contact the Toyota Customer Experience Center. The Toyota Customer Experience Center can be reached at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am to 4:00 pm Pacific Time.

Pre-Owned Vehicles in Dealer Inventory

Toyota generally requests that dealers do not deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall until the vehicle has been remedied. However, in this case, unless prohibited by your state's law, dealers can deliver un-remedied pre-owned vehicles if they disclose to the customer that the vehicle is subject to a Safety Recall and Toyota will send them a notification when the remedy is available.

Campaign Designation Decoder



Examples:
A0D = Launched in 2010, Remedy Phase, 4th Campaign Launched in 2010
D1F = Launched in 2013, Interim Phase, 5th Campaign Launched in 2013

Please review this preliminary notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.