



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2014

Mr. Sam Campbell
Department Head-Safety Engineering
BMW of North America, LLC
P.O. Box 1227
Westwood, NJ 07677

NVS-215KS
14V-320

Subject: Rear Shock Absorber may Break

Dear Mr. Campbell:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/R1200 RT/2014

Mfr's Report Date: June 11, 2014

NHTSA Campaign Number: 14V-320

Components:

SUSPENSION

Potential Number of Units Affected: 950

Problem Description:

BMW of North America, LLC (BMW) is recalling certain model year 2014 R1200 RT motorcycles manufactured November 27, 2013, to May 5, 2014. The affected vehicles have a Dynamic Electronic Suspension Adjustment (ESA) rear shock absorber. The piston rod within the rear shock absorber can break without warning, causing loss of stability.

Consequence:

If the piston rod breaks it will cause loss of stability, increasing the risk of a vehicle crash.

Remedy:

BMW will notify owners, and dealers will replace the Dynamic ESA shock absorber, free of charge. The recall is expected to begin in July 2014. Owners may contact BMW Customer Relations at 1-800-525-7417. Note: Owners are advised not to ride their motorcycles until they have been remedied.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement