



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 20, 2014

Ms. Kanupriya Arora
Compliance Engineer
Autocar Industries, LLC
551 South Washington Street
Hagerstown, IN 47346

NVS-215KS
14V-397

Subject: Unexpected Bounce During Transport

Dear Ms. Arora:

This letter serves to acknowledge Autocar Industries, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUTOCAR/XPERT/2012-2015

Mfr's Report Date: July 1, 2014

NHTSA Campaign Number: 14V-397

Components:

STRUCTURE:FRAME AND MEMBERS
SUSPENSION

Potential Number of Units Affected: 111

Problem Description:

Autocar Industries, LLC (Autocar) is recalling certain model year 2012-2015 Xpert trucks manufactured November 30, 2011, to September 6, 2013 and having a 164-inch wheelbase and a sweeper body which is mounted with a gap between the cab and the body (where optional equipment could be installed). When being driven at speeds above 25mph, the affected vehicles may have an unexpected bounce.

Consequence:

The unexpected bounce may cause the operator to lose control of the vehicle, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. The recall is expected to begin on August 30, 2014. Owners may contact Autocar customer service at 1-765-489-5499. Autocar's number for this recall is M-1408.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please inform us of Autocar's plan for remedying the affected vehicles as soon as it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement