



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 20, 2014

Mr. Phil Hartnagel
Senior Manager Product Investigation and Campaigns
Chrysler Group LLC
800 Chrysler Drive
CIMS-482-00-91
Auburn Hills, MI 48326-2757

NVS-215SM
14V-392

Subject: Rear Shock Absorbers may Partially Detach

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/200/2015
JEEP/CHEROKEE/2014
RAM/1500/2014

Mfr's Report Date: July 1, 2014

NHTSA Campaign Number: 14V-392

Components:

SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 15,956

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2014 Jeep Cherokee and Ram 1500 and 2015 Chrysler 200 vehicles. Due to an insufficient weld, the rear shocks may detach from the vehicle at one end and possibly damage other chassis components, the tire or result in reduced braking.

Consequence:

Damage to the tire or reduced braking increases the risk of a vehicle crash.

Remedy:

Chrysler will notify owners, and dealers will inspect the rear shocks and replace any affected ones, free of charge. The recall is expected to begin in August 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P37.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have reviewed Chrysler's proposed owner notification letter and have provided our suggested edits back to you. Please remember to submit a representative copy of the final letter after it has been mailed.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement